#### CAUTIONARY NOTE REGARDING FORWARD-LOOKING INFORMATION

This document contains forward-looking information. Forward-looking information includes statements that are predictive in nature, depend upon or refer to future events or conditions, or include words such as "will", "may", "expects", "anticipates", "intends", "believes", "estimates", "objective", "target", "potential" and other similar expressions or negative versions thereof. Forward-looking information includes, without limitation, statements about Great-West Lifeco Inc. ("Lifeco" or the "Company") and its operations, business (including business mix), financial condition, expected financial performance (including earnings or growth rates and medium-term financial objectives), ongoing business strategies or prospects, climate-related and diversity-related measures, objectives and targets, anticipated global economic conditions and possible future actions by the Company, including statements made with respect to the expected costs, benefits, timing of integration activities and timing and extent of revenue and expense synergies of acquisitions and divestitures (including but not limited to the proposed acquisition of Investment Planning Counsel (IPC), the proposed acquisition of Value Partners Group, Inc. and the propose sale of Putnam Investments), value creation and realization, growth opportunities, expected capital management activities and use of capital, expected cost reductions and savings, and expected expenditures or investments (including but not limited to investment in technology infrastructure and digital capabilities and solutions) and other statements concerning the Company generally and its wealth and asset management business, strategy and opportunities.

Forward-looking statements are based on expectations, forecasts, estimates, predictions, projections and conclusions about future events that were current at the time of the statements and are inherently subject to, among other things, risks, uncertainties and assumptions about the Company, economic factors and the financial services industry generally, including the insurance, mutual fund and retirement solutions industries. They are not guarantees of future performance, and the reader is cautioned that actual events and results could differ materially from those expressed or implied by forward-looking statements. Many of these assumptions are based on factors and events that are not within the control of the Company and there is no assurance that they will prove to be correct. In all cases, whether or not actual results differ from forward-looking information may depend on numerous factors, developments and assumptions, including, without limitation, assumptions around sales, fee rates, asset breakdowns, lapses, plan contributions, redemptions and market returns, the ability to integrate the proposed acquisitions of IPC and Value Partners, the ability to leverage recent acquisitions and achieve anticipated synergies, customer behaviour (including customer response to new products), the Company's reputation, market prices for products provided, sales levels, premium income, fee income, expense levels, mortality experience, morbidity experience, policy and plan lapse rates, participant net contribution, reinsurance arrangements, liquidity requirements, capital requirements, credit ratings, taxes, inflation, interest and foreign exchange rates, investment values, hedging activities, global equity and capital markets (including continued access to equity and debt markets), industry sector and individual debt issuers' financial conditions (particularly in certain industries that may comprise part of the Company's investment portfolio), business competition, impairments of goodwill and other intangible assets, the

The reader is cautioned that the foregoing list of assumptions and factors is not exhaustive, and there may be other factors listed in the Company's filings with securities regulators, including factors set out in the Company's 2022 Annual MD&A under "Risk Management and Control Practices" and "Summary of Critical Accounting Estimates" and in the Company's annual information form dated February 8, 2023 under "Risk Factors", which, along with other filings, is available for review at www.sedar.com. The reader is also cautioned to consider these and other factors, uncertainties and potential events carefully and not to place undue reliance on forward-looking information. Other than as specifically required by applicable law, the Company does not intend to update any forward-looking information whether as a result of new information, future events or otherwise.

#### CAUTIONARY NOTE REGARDING NON-GAAP FINANCIAL MEASURES AND RATIOS

This document contains some non-Generally Accepted Accounting Principles (GAAP) financial measures and non-GAAP ratios as defined in National Instrument 52-112 "Non-GAAP and Other Financial Measures Disclosure". Terms by which non-GAAP financial measures are identified include, but are not limited to, "base earnings (loss)", "base earnings (loss) (US\$)", "assets under management" and "assets under administration". Non-GAAP financial measures and ratios are used to provide management and investors with additional measures of performance to help assess results where no comparable GAAP (IFRS) measure exists. However, non-GAAP financial measures and ratios do not have standard meanings prescribed by GAAP (IFRS) and are not directly comparable to similar measures used by other companies. Refer to the "Non-GAAP Financial Measures and Ratios" section in the Company's MD&A for the three months ended March 31, 2023 (the "Q1 2023 MD&A") for the appropriate reconciliations of these non-GAAP financial measures to measures prescribed by GAAP as well as additional details on each measure and ratio.

# Agenda

1	Paul Mahon President & CEO	9:00	4	Fabrice Morin, President & COO, Canada Fabrice Morin, EVP, Individual Wealth and Insurance Solutions, Canada	10:35
2	Garry MacNicholas EVP & CFO	9:20	5	<b>David Harney</b> President & COO, Europe	11:00
3	Raman Srivastava EVP & Global CIO	9:40	6	Ed Murphy, President & CEO, Empower Carol Waddell, President, Empower Personal V	<b>11:15</b> Vealth
	<b>Q&amp;A</b> Part 1 Presenters	9:55		<b>Q&amp;A</b> All Presenters	11:40
	Break	10:15		Paul Mahon President & CEO	12:00

Our performance coupled with focused investments in scale and new capabilities positions us for strong organic growth

#### Delivering on objectives<sup>1</sup>

**EPS**5-yr CAGR
Base EPS

ROE 5-yr Average Base ROE

8.8%

13.6%

#### Dividend

5-yr Average Base Dividend Payout Ratio

58.1%

#### Capital allocation priorities

#### Leadership and Focus

Pursue leadership positions with scale and reach

Sharpen our focus in areas of highest opportunity for capital-light growth

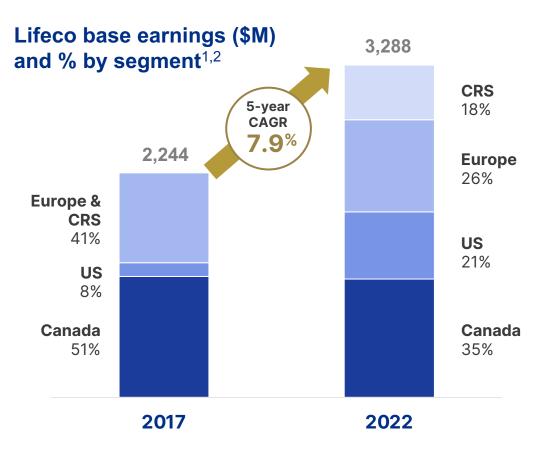
#### **Growth Engines**

Acquire and invest in capabilities to drive and capture growth

<sup>1.</sup> Base earnings per common share (EPS), base return on common shareholders' equity (ROE) and target dividend payout ratio (base) are non-GAAP ratios calculated using base earnings, a non-GAAP financial measure. Additional information regarding these ratios/measures is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com.

## Repositioning our portfolio for growth

Guided by our capital allocation priorities



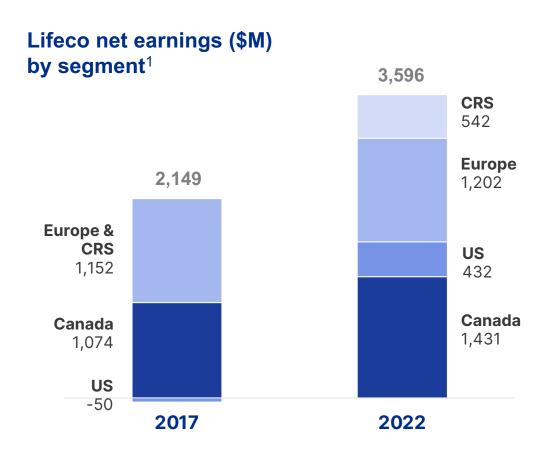
## Lifeco portfolio repositioning has focused in three areas:

- Acquisitions that create scale and reach
- Acquisitions that add strategic capabilities
- Dispositions and organic actions that unlock value and enable focus

<sup>1.</sup> Effective 1Q20, Lifeco introduced a non-IFRS earnings measure ("base earnings"). As a result, 2018-2019 figures were provided. 2017 figures were adjusted to estimate base earnings. Lifeco Corporate base earnings not displayed separately. 2. Effective January 1, 2020, as a result of strategic operational changes, Lifeco has divided the previously reported Europe segment into two separate reporting segments – Europe and CRS. 2017 figures were reported under the previous segments. 2017 European data includes CRS. 3. 2017 base earnings were calculated by excluding items from net earnings as discussed in the "Non-GAAP Financial Measures and Ratios" section of the Company's Q1 2023 MD&A. In addition, the Company secluded earnings related to the business transferred to Protective Life under an indemnity reinsurance agreement in 2019 to provide a more accurate comparison for the 5-year growth rate. 2017 base earnings were \$2,244 million and base earnings per share of \$2.173. Items excluded from 2017 base earnings included a positive impact on actuarial assumption changes and management actions of \$243 million, a net charge on business disposition of \$122 million, a net charge on tax legislative impacts of \$216 million and \$163 million of earnings related to the business transferred to Protective Life.

## Repositioning our portfolio for growth

Guided by our capital allocation priorities



## Lifeco portfolio repositioning has focused in three areas:

- Acquisitions that create scale and reach
- Acquisitions that add strategic capabilities
- Dispositions and organic actions that unlock value and enable focus

# Focusing on meeting the evolving needs of the wealth and retirement customer

Customers feel unprepared for retirement

87%

Of US pre-retirees are not ready for retirement<sup>1</sup>

77%

Of Canadian pre-retirees are worried about their financial security<sup>2</sup>

Growing population in need of support

27%

Of Europe and NA will be 65+ by 2050<sup>3</sup>

80M

Americans will be 65+ by 2040<sup>4</sup>

Advice and technology key to unlocking growth

2.3x

Asset growth of advised Canadian households vs non-advised<sup>5</sup>

 $50^{\%}$ 

of US high-net-worth & affluent clients want wealth managers to improve digital capabilities<sup>6</sup>

Repositioning the portfolio

## Canada

canada 🎉

Unlocking value through wealth management expansion, supported by leading scale, reach and trusted brands

\$1.2B

\$1.4B

2022 Net earnings

2022 Base earnings<sup>1</sup>

\$221B

16K+

Advisor relationships 11.9M+

Client relationships 17.3%

Base ROE<sup>2</sup>

21.2%

Net ROE

Leadership & Focus

Amalgamation under a trusted brand



Asset management divestiture & partnership supporting wealth management vision





Growth Engines<sup>3</sup> Wealth management acquisitions and organic investment







1. This metric is a non-GAAP financial measure. Additional information regarding this measure is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com. 2. Base ROE is a non-GAAP ratio calculated using base earnings, a non-GAAP financial measure. Additional information regarding these ratios/measures is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com. 3. The acquisitions of Investment Planning Counsel and Value Partners are expected to close by the end of 2023 and are subject to customary closing conditions, including regulatory approvals (including from the Toronto Stock Exchange where required).

Repositioning the portfolio

## Europe

canada *life* 



Focused investment in wealth management and retirement across a diversified portfolio of businesses

\$845M

2022 Base earnings<sup>1</sup>

\$1,202M

2022 Net earnings

\$239B

17K+

Advisor relationships

5.7M+

Client relationships

17.3%
Base ROE<sup>2</sup>

24.6%

Net ROE

\_\_\_\_

& Focus

Leadership

Acquisition to increase scale and add capabilities in the UK ret. income market



## **Growth Engines**

Investment in digital tools and new routes to customers

Joint venture with leading bank that broadens distribution and customer reach

Consolidation of wealth acquisitions that delivers scale offering under Unio brand







1. This metric is a non-GAAP financial measure. Additional information regarding this measure is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com. 2. Base ROE is a non-GAAP ratio calculated using base earnings, a non-GAAP financial measure. Additional information regarding these ratios/measures is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com.

Repositioning the portfolio

US



Repositioned as a market leader in workplace retirement and personal wealth

\$762M

2022 Base earnings<sup>1</sup>

**\$493M** 2022 Net earnings

\$1.8T

64K+

Advisor relationships\*

18M+

Client relationships\*

12.8%

Base ROE<sup>2</sup>

8.3% Net ROE

### Leadership & Focus

Divestment to unlock value and create focus

Vend-in to create scale and establish a strategic partnership<sup>3</sup>

Retirement acquisitions to enable a leadership position and add capabilities









#### J.P.Morgan





## **Growth Engines**

Acquisition to add capabilities and enable a wealth management extension





\*excludes Putnam 1. This metric is a non-GAAP financial measure. Additional information regarding this measure is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com. 2. Base ROE is a non-GAAP ratio calculated using base earnings, a non-GAAP financial measure. Additional information regarding these ratios/measures is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com. 3. This transaction is expected to close in the fourth quarter of 2023, contingent on regulatory and other customary conditions.

### **Value Drivers**

Delivering continued growth and shareholder returns through our three value drivers

## Workplace Solutions

Broad reach



Scale, lighter capital intensity, and an enabler for Wealth

Continue to add scale

#### Today's Focus

## Wealth & Asset Management

Significant opportunity



Capital-light organic growth opportunity

Significant growth opportunity to build scale

## Insurance & Risk Solutions

Deep expertise



Strong, stable returns with diversification benefit

Continue to make disciplined, deliberate choices

## Our Purpose

We're here for life - to build stronger, more inclusive and financially secure futures.

Our purpose guides our approach to value creation and our commitment to long-term sustainability

#### **Better Financial Futures**

#### \$127 Billion

Managed in ESG-related strategies in 2022

#### \$6.35+ Billion

Invested in wind, solar, and hydroelectric renewable energy projects (2022)

#### **Inclusive Communities**

#### **On Track:**

**50%** women in management and **25%** underrepresented groups in management by 2030

### **Commitment to Truth and Reconciliation**

#### **Protecting our Planet**

## **Committed to Achieving Net Zero**by 2050

#### **Achieved score of A-**

(highest ranked North American insurer) in latest Carbon Disclosure Project survey

Our performance coupled with focused investments in scale and new capabilities positions us for strong organic growth

#### Delivering on objectives<sup>1</sup>

**EPS** 5-yr CAGR Base EPS ROE 5-yr Average Base ROE

8.8%

13.6%

#### Dividend

5-yr Average Base Dividend Payout Ratio

58.1%

#### Capital allocation priorities

#### Leadership and Focus

Pursue leadership positions with scale and reach

Sharpen our focus in areas of highest opportunity for capital-light growth

#### **Growth Engines**

Acquire and invest in capabilities to drive and capture growth



Building on our track record of growth and strong shareholder returns



#### Repositioned Portfolio and Value Drivers

Delivering on our medium-term financial objectives with repositioned portfolio; value drivers play complementary roles



#### **Growth Engines**

Strong growth in Wealth and Asset
Management organically and through
M&A, with base earnings contribution
expected to double over next five years

# We're building on a history of growth and delivering on our medium-term objectives

8.8%

5-yr CAGR Base EPS<sup>2</sup>  $6.0^{\%}$ 

Annual dividend growth<sup>2</sup>

13.6%

5-yr Average Base ROF<sup>2</sup>

1. In Canadian dollars; rounded to the nearest cent. 2. Annual Base EPS growth and Annual dividend growth is the 5-year compound annual growth rate (CAGR) between 2017 and 2022. Average base ROE is the 5-year average (2017 – 2022). Base EPS and Base ROE are non-GAAP ratios calculated using base earnings, a non-GAAP financial measure. Additional information regarding these ratios/measures is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com. 3. 2017 base earnings were calculated by excluding items from net earnings as discussed in the "Non-GAAP Financial Measures and Ratios" section of the Company's 2022 Annual MD&A. In addition, the Company excluded earnings related to the business transferred to Protective Life under an indemnity reinsurance agreement in 2019 to provide a more accurate comparison for the 5-year growth rate. 2017 base earnings were \$2,244 million and base earnings per share was \$2.269 compared to net earnings of \$2,149 million and base earnings included a positive impact on actuarial assumption changes and management actions of \$243 million, a negative impact on market-related impacts on liabilities of \$3 million, restructuring and integration costs of \$100 million, a net charge on business disposition of \$122 million, a net charge on tax legislative impacts of \$216 million and \$163 million of earnings related to the business transferred to Protective Life.

#### Lifeco base earnings per share<sup>1,3</sup>



Dividends per share<sup>1</sup>

## **Medium-Term Objectives**

Our repositioned portfolio supports our medium-term<sup>1</sup> financial objectives

8-10% base EPS<sup>2</sup> growth p.a.

- Organic earnings growth from market-leading franchises
- Digital investments drive business extensions and cost optimization
- Harvesting revenue and expense synergies from acquisitions

16-17%

base ROE<sup>2</sup>

- Diversified businesses drive strong and stable returns
- Wealth and asset management provides capital-light growth
- Leveraged capital management and risk management expertise

45-55%

target dividend payout ratio, base earnings<sup>2</sup>

- Cash generative business supports a progressive dividend policy in line with expected earnings growth
- Balanced approach between maintaining financial strength and strategic capital deployment

5-year<sup>4</sup> (2017-2022) **8.8%** CAGR

15.7%

(2017-2022)

5-year<sup>4</sup> **58.1%** average

<sup>1.</sup> Medium-term defined as the next 3-5 years 2. Base earnings per common share (EPS), base return on common shareholders' equity (ROE) and target dividend payout ratio (base) are non-GAAP ratios calculated using base earnings, a non-GAAP financial measure. Additional information on these ratios/measures is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in our Q1 2023 MD&A, which can be accessed on SEDAR at www.sedar.com 3. With the transition to IFRS17 and increase in base ROE objective, there are no appropriate 5-year comparison. 4. The definition of base earnings (loss) was refined in 2023 and applied to 2022 comparative results. 2017 base earnings were calculated by excluding items from net earnings as discussed in the "Non Financial Measures and Ratios" section of the Company's Q1 2023 MD&A. In addition, the Company excluded earnings related to the business transferred to Protective Life under an indemnity reinsurance agreement in 2019 to provide a more accurate co the 5-year growth rate. 2017 base earnings were \$2,244 million and base earnings per share was \$2.269 compared to net earnings per share of \$2,173. Items excluded from 2017 base earnings included a positive impact on actuarial tion changes and management actions of \$243 million, a negative impact on market-related impacts on liabilities of \$3 million, restructuring and integration costs of \$160 million, a net charge on business disposition of \$122 million, a net charge on tax legislative impacts of \$216 million and \$163 million of earnings related to the business transferred to Protective Life.

## Our repositioned portfolio

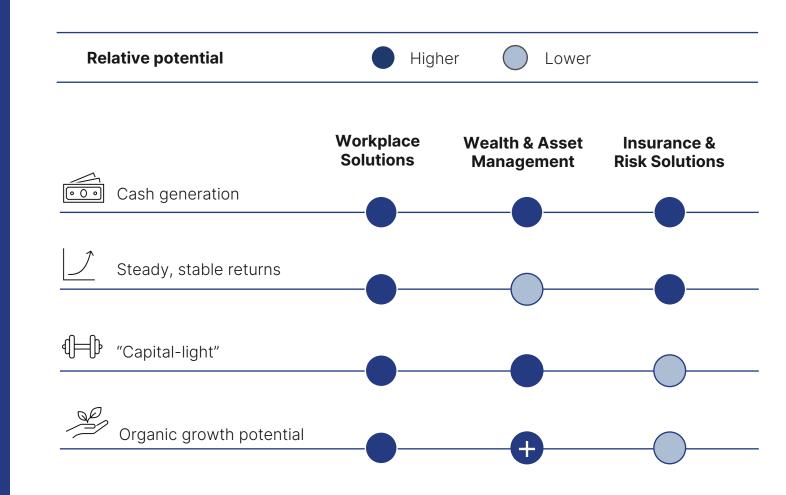
Three value drivers to deliver on our growth aspirations

			Operating S	egilielits	
		Canada	U.S.	Europe	CRS
(A)	Workplace Solutions	Group Life & Health	Empower Defined Contribution	Group Life & Health	
<b></b>	Broad reach	Group Retirement	Contribution	Group Retirement	
	Wealth & Asset Management Significant opportunity	Individual Wealth Management	Empower Personal Wealth	Individual Wealth	
			Asset Management	Asset Management	
$\bigcirc$	Insurance & Risk Solutions Deep expertise	Insurance & Annuities		Insurance & Annuities	Reinsurance

Operating Segments

# We are well positioned for the next phase of our growth journey

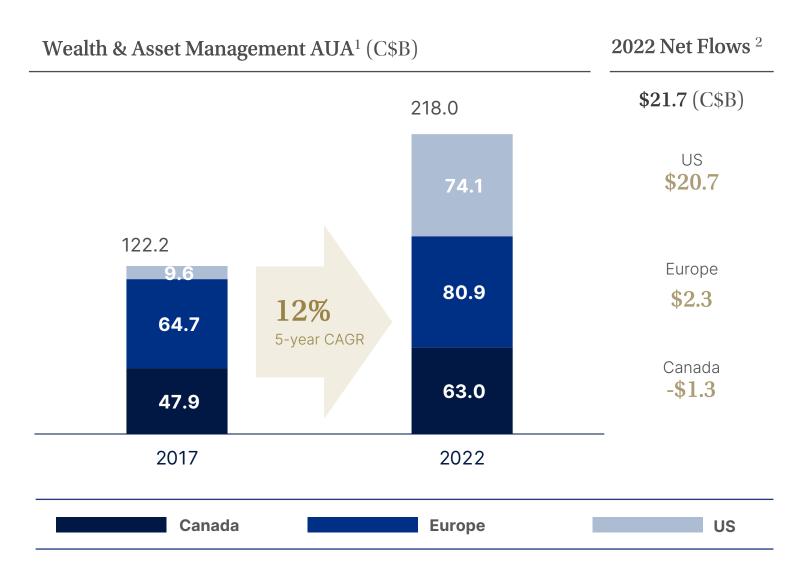
# Value drivers play complementary roles in the portfolio



# Wealth & Asset Management

has experienced strong growth over the last five years

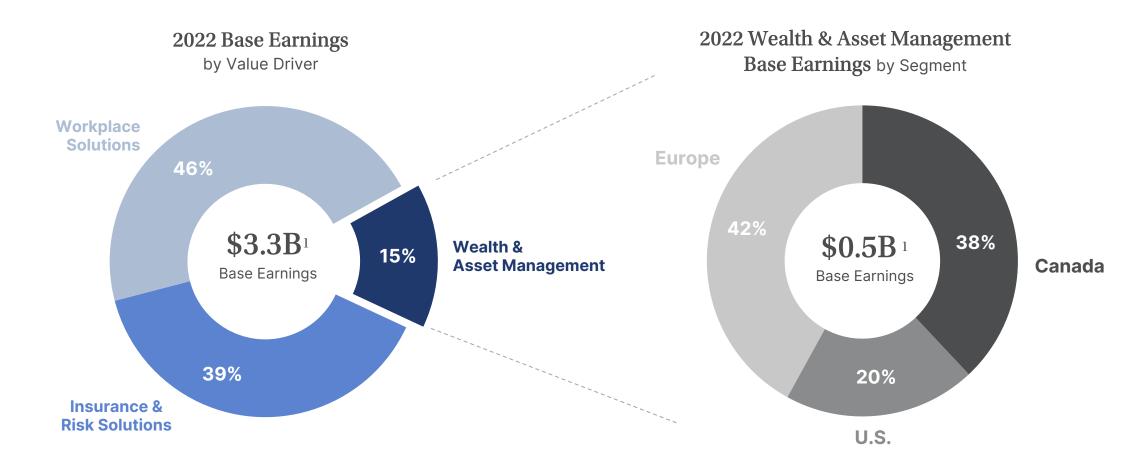
Strong growth in AUA and net flows driven by organic growth and acquisitions



<sup>1.</sup> This metric is a non-GAAP financial measure. Additional information regarding this measure is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com 2. Additional information regarding the composition of "net cash flows and net asset flows" has been incorporated by reference and can be found in the Glossary section of Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com. \*Data before 2020 doesn't include Personal Capital

## Wealth & Asset Management

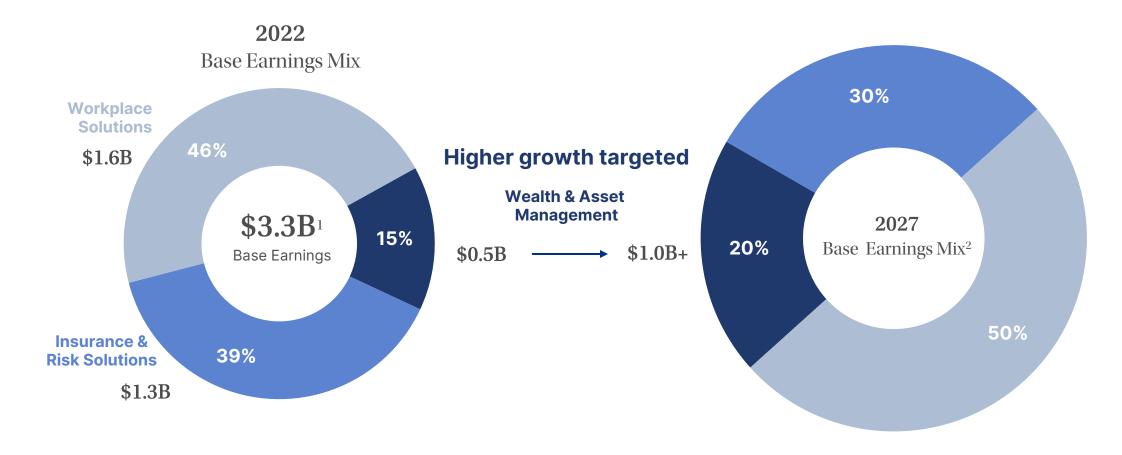
Contributed 15% to overall Lifeco base earnings in 2022



<sup>1. 2022</sup> base earnings exclude Putnam loss of C\$55m. Base earnings is a non-GAAP financial measure. Additional information regarding this measure is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com.

## Wealth & Asset Management

Expected to contribute significantly to future growth



<sup>1. 2022</sup> base earnings exclude Putnam loss of C\$55m. Base earnings is a non-GAAP financial measure. Additional information regarding this measure is incorporated by reference and can be found under "Non-GAAP financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com. 2. Estimated business mix based on higher targeted growth in Wealth & Asset Management and lower targeted growth in Insurance & Risk Solutions.

Building on our track record of growth and strong shareholder returns



#### Repositioned Portfolio and Value Drivers

Delivering on our medium-term financial objectives with repositioned portfolio; value drivers play complementary roles



#### **Growth Engines**

Strong growth in Wealth and Asset
Management organically and through
M&A, with base earnings contribution
expected to double over next five years



Asset management drives value creation at Lifeco, including enabling our wealth channels



#### Leadership and Focus

Accessing leading asset management capabilities at scale, through vend-in and partnership

Continue to invest in at-scale managers



#### **Growth Engines**

Public and private asset management capabilities

Complementing internal capabilities through minority stakes in alternative private market managers

## Deliberate actions taken to scale and broaden our asset management capabilities in response to industry trends

Achieved scale via vend-in and partnership

Continue to invest in at-scale asset managers



















# Capabilities in alternative assets have grown through minority stakes in diversified private market managers

Partners	Private Equity	Venture Capital	Private Credit	Infrastructure	Real Estate	Other
Northleaf Partner since '20		_			_	_
Sagard Partner since '21				-		Sagard Healthcare Royalty Partners
FRANKLIN <sup>1</sup> TEMPLETON  Partner since '23						K2 Advisors (Hedge fund)

The gained capabilities are in addition to established Lifeco capabilities such as Canada Real Estate (GWLRA), European Commercial & Residential Real Estate (ILIM) and extensive Global senior private debt and mortgage lending capabilities

# Strong capabilities in asset management through full and partial ownership of leading asset managers

Strong investment capabilities in General Account management

Canada \$87B

US \$91B

Europe \$48B

Total GA as of Q1 '23

\$226B

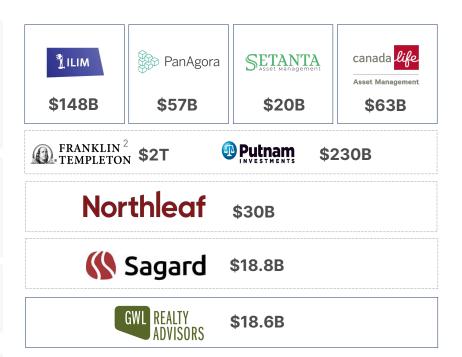
Complemented by ownership, ranging from partial to full, in leading asset managers

Global markets, multi-asset, responsible investing, and European real estate

Global private credit, equity and infrastructure

North American real estate

Other



AUM figures in \$CAD

Majority Lifeco ownership

**\$307B**Total AUM

Lifeco minority stakes



<sup>1.</sup> Wholly owned Lifeco affiliates, Northleaf and Sagard AUM from their public websites w/FX rates as of 05/24/2023. Note that AUM of partially owned affiliates is the full (i.e., not Lifeco proportionate) AUM. There may be some double counting of manager AUM and GA assets. Note regarding Mackenzie: Canada Life vended in GLC asset mgmt. in 2020 & has no ownership stake, but Mackenzie (MKF) is a strong partner with significant presence on the Canada Life wealth shelf. MKF AUM not included in above totals. 2. This transaction is expected to close in the fourth quarter of 2023, contingent on regulatory and other customary conditions.

## A growing number of innovative products developed & distributed into our wealth channels



- Ireland's leading asset manager, collaborates with Irish Life to create and manage Multi-Asset and Alternative Portfolios (e.g., MAPS) for use in advised wealth & pension channels
- Offers the Irish Infrastructure Trust to qualified investors and various real estate funds (e.g., Irish Life Property Fund)



 A leading institutional quantitative equity and multi-asset manager, partners with Empower to provide a multi-asset strategy for use within a customized retirement plan



 Leading Canadian real-estate manager provides through Canada Life (Canada), the GWL Real Estate Fund, a long-standing offering and one of Canada's largest real estate segregated funds



 Incorporation of Private Credit (Northleaf) and US Property Fund (Sagard) into a variety of Canada Life (Canada) managed multi-asset portfolios across group and individual businesses



• A value driven equity and multi-asset manager, provides asset management expertise supporting growth in our German Unitised With Profit (UWP) business

Asset management drives value creation at Lifeco, including enabling our wealth channels



#### Leadership and Focus

Accessing leading asset management capabilities at scale, through vend-in and partnership

Continue to invest in at-scale managers



#### **Growth Engines**

Public and private asset management capabilities

Complementing internal capabilities through minority stakes in alternative private market managers



#### What's to come?

	Break	10:15
4	<b>Jeff Macoun,</b> President & COO, Canada <b>Fabrice Morin,</b> EVP, Individual Wealth and Insurance Solutions, Canada	10:35
5	<b>David Harney</b> President & COO, Europe	11:00
6	Ed Murphy, President & CEO, Empower Carol Waddell, President, Empower Personal Wealth	11:15
	<b>Q&amp;A</b> All Presenters	11:40
	Paul Mahon President & CEO	12:00 – 12:10

# Break

#### What's to come?

4	Jeff Macoun, President & COO, Canada Fabrice Morin, EVP, Individual Wealth and Insurance Solutions, Canada	10:3
5	David Harney President & COO, Europe	11:0
6	Ed Murphy, President & CEO, Empower Carol Waddell, President, Empower Personal Wealth	11:1
	<b>Q&amp;A</b> All Presenters	11:4

Paul Mahon
President & CEO

12:00 - 12:10



Our Canadian business is strong and positioned for growth



#### Leadership and Scale

We offer a leading platform for advisors across the workplace, wealth, and insurance



#### **Growth Engines**

We have a significant growth opportunity in Individual Wealth: leading advisor access, a spectrum of advised solutions and continuity of advice



#### **Trusted Brand**

We have a trusted brand and enviable franchise in Canada

### A Unique and Enviable Franchise in Canada

annual base earnings / net earnings<sup>1</sup> \$1.2B/\$1.4B

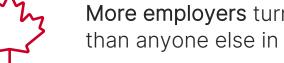
We are strengthening our relationship with 1 in 3 Canadians

base ROE / 17\%/21\% net ROE1



More employers turn to us than anyone else in Canada 11K

employees



favourable employee engagement



We offer a preeminent platform for workplace, wealth and insurance advisors

16K

advisor relationships

contributed to communities

<sup>1.</sup> Base earnings is a non-GAAP financial measure and Base ROE is a non-GAAP financial ratio calculated using base earnings. Additional information regarding these measures/ratios is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com.' Data as of 12/31/22. Financial results on an IFRS 17 basis. Advisor relationships include those advisors that did business with Canada Life in 2022.

#### **Our Business**

We support Canadians by delivering comprehensive solutions and personalized advice across 3 value drivers

#### **Workplace Solutions**



11<sub>M</sub> relationships<sup>1</sup>

\$62B

\$15в

direct premium received

\$630м

base earnings

#### **Individual Wealth**



800k

\$89B

clients<sup>2</sup>

\$200м

base earnings

Today's Focus

#### **Insurance Solutions**



 $2_{\rm M}$ 

\$6

clients

in force annual premium

 $$50_{\rm B}$ 

of par assets

\$350<sub>M</sub>

base earnings

16K advisors do business with us, including 6K with a direct relationship<sup>3</sup>

Data as of 12/31/22: figures rounded. IFRS 17 earnings.

1. Workplace relationships include Group Life and Health plan members and dependents, Group Retirement Service plan members and Federal Government plan which has not been onboarded yet, but will come into effect on July 1, 2023. 2. Individual Wealth client and AUA figures are post close of Investment Planning Counsel (IPC) and Value Partners (VP) acquisitions. Individual Wealth clients include Canada Life Individual Wealth, IPC and Value Partners clients; Some overlap in client counts between Workplace, Individual Wealth and Insurance Solutions; Advisor relationships include those advisors that did business with Canada Life in 2022. 3. Direct relationships also include IPC and Financial Horizons (FH), and is defined as independent advisors directly contracted with Canada Life, or registered to our mutual fund dealer, or both; AUA = Assets Under Administration (fee businesses).

#### **Our Business**

We support the independent financial advisor model

## There is a growth opportunity in the independent financial advisor segment

- Total independent financial advisor segment of \$700B+ AUA
- Attractive market moving increasingly towards platform-led managed solutions
- Money in motion driven by client demographics
- Integrated solutions with one partner across benefits, wealth, and insurance

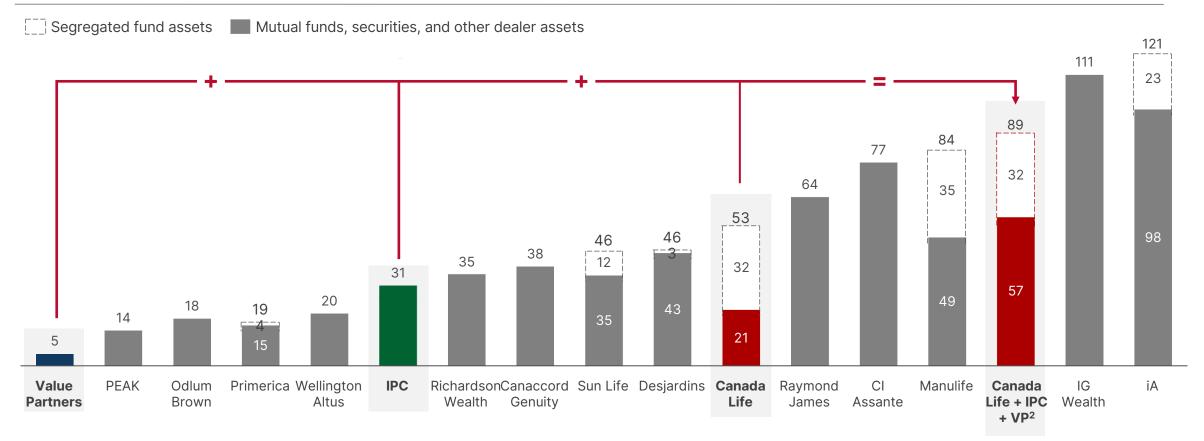
## We believe in the value of advice for our clients

- 16K advisors do business with us, including 6K with a direct relationship
- Clients that work with financial advisors have nearly 3x the net worth and 4x the investable assets of those who do not
- Over a 15-year period, Canadians with advice saw their assets grow by 2.3x more than those without advice

# The Canadian Individual Wealth market: Canada Life is positioned among the top non-bank wealth management platforms



Estimates



<sup>1.</sup> This metric is a non-GAAP financial measure. Additional information regarding this measure is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com. Figures reflect assets in the independent financial advisor segment and other segments. Segregated funds expressed as Total Assets under Management (AUM).\* Richardson Wealth, Canaccord Genuity, Sun Life, Canada Life (inclusive of Financial Horizons), CI Assante, Manulife, IG Wealth Management, and iA as of December 2022; IPC as of Feb 2023 \* PEAK Financial Group and Raymond James as of September 2022; Odlum Brown and Wellington Altus per official websites; \* Primerica mutual fund and segregated fund data as of December 2021; Desjardins includes Worldsource combined AUA as of June 2022 per November 2022 press release \*Aviso not included as their focus is on being a back and middle service provider to other institutions vs. a manufacturer or distributor of wealth solutions Sources: Investor Economics; peers' annual reports; press releases; public corporate websites; public disclosures 2. IPC and VP are pending acquisitions that are subject to customary closing conditions.

## **Our Wealth Strategy:**

Three key pillars will enable our growth

## Leading access and destination for advisors

- Become the leading destination for workplace, wealth and insurance advisors
- Well positioned for the new regulatory organization (CIRO)<sup>1</sup>
- Enable advisors to partner with Canada Life across all business lines with an integrated experience

# **Spectrum of advised solutions and capabilities**

- Support advisors in portfolio construction with high-performing range of seg funds, mutual funds and managed solutions
- Offer Private Wealth solutions
   based on holistic planning and
   models that enable advisors to
   move up market without business
   disruptions

# **Advisor succession / Continuity of advice**

- Support traditional succession; acquisition and service of books from retiring advisors
- Service clients profitably through scalable and digitized advice models in the mass-affluent and mid-market segments

## Leading Access and Destination for Advisors

Our strength in Individual Wealth is rooted in strong advisor relationships







financial horizons

MGAs / National Accounts

A CC:1: 1 1 1 :
Affiliated advisor
channel; preferred
dealer for Advisor
Solutions

Leading wealth dealer and investment company operating both MFDA and IIROC platforms Investment firm offering products and services through financial advisors at investment and mutual fund dealers

Leading MGA, helping independent advisors grow their business and achieve their vision of success

Other MGAs that support advisors in placing Canada Life business; institutional relationships across National Accounts

4,200 advisors on CL's platform

650+ advisors on IPC's platform

45 advisors on Value Partners' platform

1,200 advisors affiliated with Financial Horizons 9,600+ advisors across platforms

\$44B AUA

\$31B AUA

\$5B AUA

\$9B AUA

\$7B AUA

An **integrated advisor experience:** Over time these channels will converge and leverage the best platform, technology and dealer, offering all business models in one partnership

## Spectrum of Advised Solutions and Capabilities

Top-performing product solutions across a comprehensive wealth management advice platform

Solutions	Target client segments	canada <mark>life +</mark>	Investment Planning Counsel® FINANCIAL SOLUTIONS FOR LIFE	VALUE PARTNERS INVESTMENTS
Standalone funds	<ul><li>Mid-market</li><li>Affluent</li></ul>	<ul> <li>Mutual and seg funds</li> </ul>	<ul> <li>Mainly standalone mutual funds</li> </ul>	<ul> <li>In-house and sub- advised pooled funds</li> </ul>
Managed portfolio funds	<ul><li>Mid-market</li><li>Affluent</li></ul>	<ul> <li>Mutual and seg funds</li> <li>Full continuum of managed solutions using selected 3rd party managers</li> </ul>	<ul> <li>Turn-key mutual fund portfolio solutions using selected 3rd party money managers</li> </ul>	No wrapped solutions
Managed accounts	<ul><li>Affluent</li><li>High net worth</li></ul>	Canada Life Securities	<ul> <li>IPC Private Wealth<sup>2</sup></li> <li>IPC One<sup>3</sup></li> </ul>	• VPIC <sup>4</sup>
	worth	Protect core and extend into new		

## Spectrum of Advised Solutions and Capabilities

We continue to enhance our digital experience to support independent advisors

Select examples of best-in-class digital capabilities





Integrated wealth management









Sales enablement

An integrated tech stack: We will leverage the advantage of greater scale to continue investing in integrated technology for the independent advisor channel

## **Advisor Succession / Continuity of Advice**

Beyond traditional succession, opportunity to acquire books through different models

#### Full book acquisition



Canada Life buys entire advisor book



Client relationships gradually transition over a two-year period



Advisor monetizes the value of the business and confidently exits

#### **Partial book acquisition**



Salaried advisors deliver right sized advice



Service model meets rising customer and regulatory expectations



Advisors have more time to focus on growing their business

Value creation:

**Asset opportunity** 

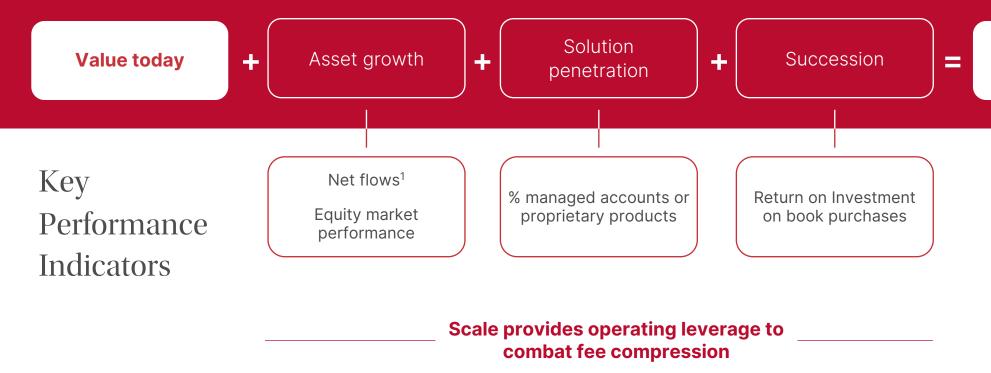
+

**Margin opportunity** 

## **Investment Thesis:**

We can drive incremental value in Individual Wealth across several levers

#### Individual Wealth value drivers



Value tomorrow

## **Our Wealth Strategy:**

Three key pillars will enable our growth

## Leading access and destination for advisors

- ✓ Significant reach in the independent advisor segment of the wealth market across our five brands (~12% share)
- ✓ Strong advisor relationships (16k licensed advisors, including 6k direct relationships)
- ✓ Top non-bank wealth management platform in Canada

## **Spectrum of advised solutions and capabilities**

- Competitive product shelf with top performing seg and mutual funds
- Managed accounts to help advisors meet a spectrum of client needs
- ✓ Leading technology to enable delivery of the best advisor and client experiences

## Advisor succession / Continuity of advice

- Scalable advice models to profitably serve clients
- ✓ Support the transition of advisors into retirement through the traditional approach and book acquisition
- Scale the corporate branch, shift to managed solutions and optimize the service model

# **Key Messages**

Our Canadian business is strong and positioned for growth



#### Leadership and Scale

We offer a leading platform for advisors across the workplace, wealth, and insurance



#### **Growth Engines**

We have a significant growth opportunity in Individual Wealth: leading advisor access, a spectrum of advised solutions and continuity of advice



#### **Trusted Brand**

We have a trusted brand and enviable franchise in Canada



# **Key Messages**

Diversified portfolio aligned to growth opportunities with innovative solutions across workplace, wealth and insurance



#### Leadership and Reach

Trusted brands helping 5.7M+ customers in Ireland, Germany and the UK to protect and grow their wealth



#### **Growth Engines**

Leveraging distribution and workplace strengths to expand capability in highgrowth wealth and retirement markets

# Leadership positions in workplace, wealth and insurance

Workplace Solutions



#1 Workplace retirement
benefits and risk1

UK #1 Group Protection<sup>2</sup> **Insurance Solutions** 



Leading positions in risk, individual and bulk annuities

Leading position in individual and growing in bulk annuities

Today's Focus

Wealth & Asset Management



IRELAND

#1 brand for pensions and investments<sup>3</sup>; ILIM and Setanta
>€100B AUA<sup>4</sup>

**GERMANY** 

One of the fastest growing companies, from 14th in 2014 to **7**th in broker market 2022<sup>5</sup>

### Wealth market in Ireland

Fast-growing and under-developed

#### Developing wealth market in Ireland



One of **top 20 wealthiest countries** by mean wealth per adult<sup>1</sup>



€148B in household cash deposits<sup>2</sup>



Households with income over €200k increased by **50% over past 8 years**<sup>3</sup>



Irish **economy grew by 8.2% in 2022**, with 3.8% growth forecast in 2023 and 3.9% in 2024<sup>4</sup>

#### Significant growth opportunity



Wealth market is underdeveloped by international standards, and Ireland is entering a phase of intergenerational wealth transfer for the first time



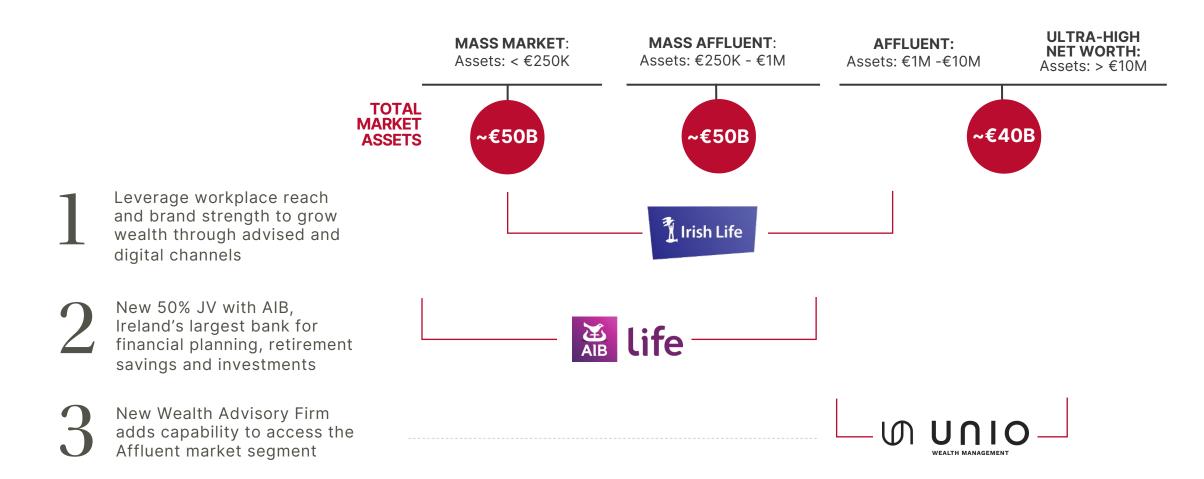
Number of people with assets >\$1M expected to grow by 86K to 326K by 2025<sup>5</sup>

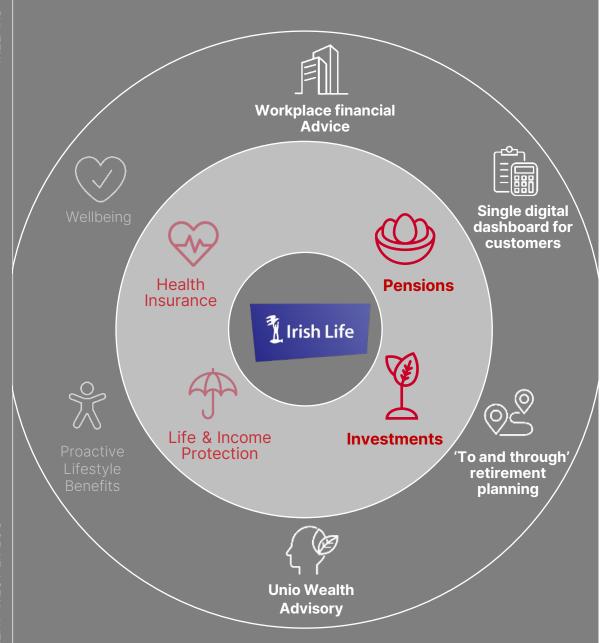


**New advisory services** required for efficient asset accumulation, management and transfer in an underserved market

# Significant growth opportunity

Through expanding distribution reach and capabilities to access growing wealth and retirement markets





## Maximise value from workplace relationships to drive wealth growth

#### **Unmatched workplace scale and reach:**

- Partner to 27 of the 30 largest multinational firms<sup>1</sup> in Ireland, leaders in technology, pharma and financial services
- Relationships with **7 out of 10 top domestic firms**<sup>2</sup>

#### **Invested in capabilities and extensions:**

- In-person and digital advice to reach more customers
- 'To and through' retirement planning
- Individual wealth propositions in addition to employer sponsored benefits
- Referral to Unio for wealth advisory services

### JV with Ireland's leading bank combines digital reach and in-person advice



- New long term equity JV with AIB launched Q2 2023 replacing previous renewable distribution arrangement
- Focus on financial planning, retirement savings and investments
- Fully integrated with digital banking platform, with digital, hybrid and in-person advice options
- Significant and non-competing growth potential within AIB customer base
- Supports ambitions for diversified growth in a dynamic and growing market

bank in Ireland<sup>1</sup>

 $3.2 \mathrm{M}$  customer relationships

77% personal customers digitally active

0.9M+ engage daily with digital bank

120

10% market share goal 5-yrs from launch

### **New Wealth Advisory** firm delivers scale in an underserved market



Deep pool of expertise, underpinned by a culture of enduring client relationships

Growth plan centred on under-advised wealth market

- bespoke approach to client advice
- tailored investment propositions
- market leading digital platform

Goal to double assets managed on behalf of wealth clients by 2027 1. Unio and associated companies AUA at launch April 2023. Competitor AUA based on latest published data on their websites. This metric is a non-GAAP financial measure. Additional information regarding this measure is incorporated by reference and can be found under GAAP Financial Measures and Ratios" in Lifeco's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com.

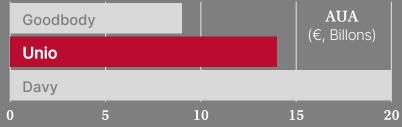
leading advisory firms combined

300

 $100 \mathrm{K}$  pension scheme members

 $12\kappa$ affluent wealth clients

TOP3 wealth advisor from launch<sup>1</sup>



## **Unio Wealth Strategy:**

Three key pillars will enable growth

#### Multiple client access routes

- Excellent client persistency and referrals
- Existing corporate clients
- Referral from Irish Life corporate relationships
- Brand promotion to underserved market segments

#### **Building on** existing strengths

- Extend deep advisory capabilities to a broader client base
- Target affluent client segment with investible assets €1M-€10M
- Already on recurring income model and not transitioning from legacy stockbroking relationships
- Leverage Irish Life innovation, data and digital capabilities

#### **Differentiated** client proposition

- Distinctive brand and culture without legacy issues
- Unique digital platform with whole of market view
- Investment solutions that reflect a more conscious and considered world
- Partners and ecosystems that support clients beyond traditional financial advice

## **Ireland Recap**

Building our wealth capabilities and distribution access

## **Lead** in core markets

- Largest life assurance company in Ireland with a 38% market share in 2022¹
- Leadership positions in workplace and in asset management through ILIM and Setanta
- ✓ Diversified multi-channel distribution

## **Deepen** customer relationships

- Combine our digital platforms for engaging customer experiences
   advice opportunities
- Extend workplace member relationships into lifetime customer relationships

## **Expand**distribution & wealth access

- ✓ Expand reach and capabilities to access growing wealth and retirement markets
- ✓ AIB Life JV accesses 3.2M AIB customers
- Launch of Unio Wealth Management combines previous acquisitions to create a top 3 wealth advisory firm

# **Key Messages**

Diversified portfolio aligned to growth opportunities with innovative solutions across workplace, wealth and insurance



#### Leadership and Reach

Trusted brands helping 5.7M+ customers in Ireland, Germany and the UK to protect and grow their wealth



#### **Growth Engines**

Leveraging distribution and workplace strengths to expand capability in high-growth wealth and retirement markets



# Empower

# **Key Messages**

Empower's resilient business has delivered a history of growing revenue and earnings



#### Leadership and Reach

A U.S. financial services challenger brand serving 18 million individuals<sup>1</sup> through the workplace and directly

Through the workplace and with individuals, Empower competes in markets with significant money in motion

Our resilient business has delivered a history of growing revenue and earnings



#### Growth Engines

A "strategic acquirer" with a track record of completing integrations

Empower's value proposition centers on the Empower Personal Dashboard<sup>TM</sup> combined with human advisors

### **EMPOWER** What's Next

B<sub>2</sub>B

Solutions to manage workplace retirement benefits for employers and their employees

B<sub>2</sub>C

Wealth Management solutions (advice and investment) to individuals

Founded in 2014

12,290employees

Work with 61k organizations

\$1.4 TRILLION

in assets under administration

2X **INCREASE** 

In brand awareness in past three years

Serve over 18 **MILLION** individuals

10 **MILLION** 

individuals access the Empower Personal Dashboard

Completed **two** major strategic acquisitions in 2020: MassMutual full service retirement business and Personal Capital

Acquired **Prudential** full-service retirement business in 2022



EMPOWER

# A Clear Direction

VISION

To transform financial lives through advice, people, and technology **MISSION** 

To empower financial freedom for all

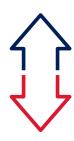
# **Empower go-to-market strategy**



Solutions to manage workplace retirement (defined contribution) for employers and their employees

#### Solutions for workplace customers

Taxable investments held away from workplace retirement IRA rollovers from workplace retirement



Wealth Management for individuals offered directly

\$9.3 trillion

Workplace solutions market

CAGR 5.1% over next 5 years

\$36.8 trillion

Rollover and taxable investments market

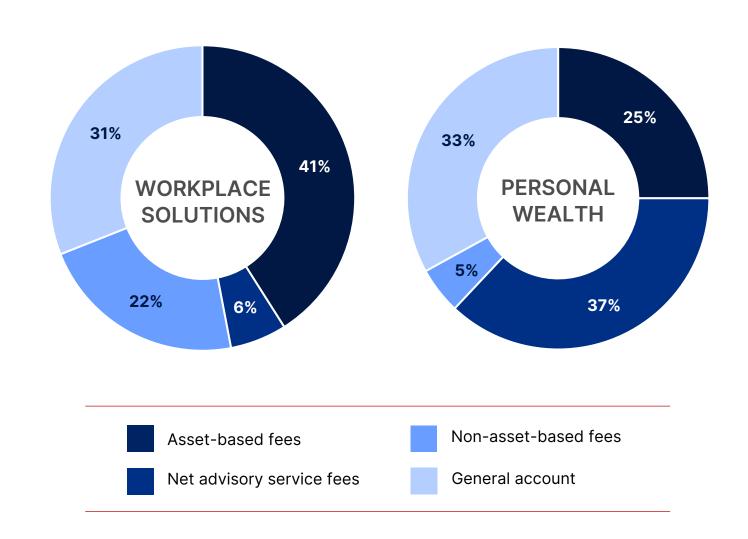
CAGR 8.1% over next 5 years

# How Empower makes money

Workplace Solutions 85% OF REVENUE

Personal Wealth

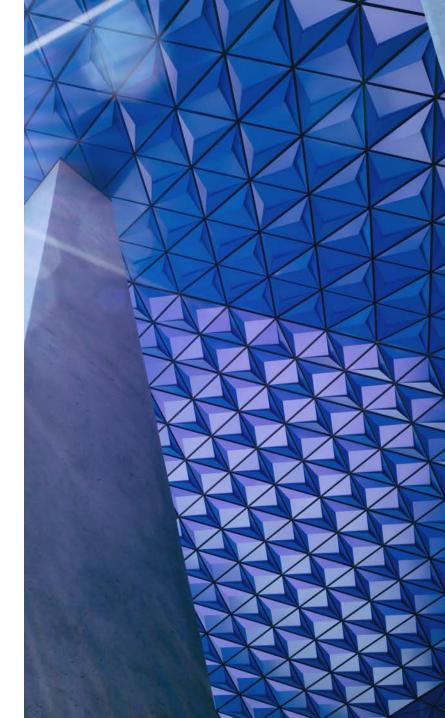
15% OF REVENUE



# Consistent history of growth

Empower has grown through scale acquisitions, capability extension acquisitions, and organically

	2017	2022	CAGR 17-22
Assets under administration (\$B)	534	1,311	20%
Individual relationships (M)	8.3	17.8	17%
Revenue (\$B)	1.0	2.8	23%
Base earnings after tax (\$M)	137 <sup>1</sup>	556 <sup>2</sup>	32%
Net earnings after tax (\$M)	282 <sup>1</sup>	332 <sup>3</sup>	3%



Assets under administration is a non-IFRS measure. Refer to the discussion of these measures in Lifeco Q1 2023 MD&A. Revenues are net fees, net investment income and non-IFRS measures. For this purpose, net fees are fees less commissions less plan and advice expenses, and net investment income is investment income, excluding income on surplus and changes in fair market values, less interest credits. After tax base earnings prior to 2022 have not been adjusted for IFRS 17 and 9. Revenue and base earnings are shown without Individual Markets for consistency before/after sale to Protective Life (Individual Markets excluded amounts for Revenue: 2017 \$0.2B and 2022 \$0.0B; 1. Excludes \$140M for Individual Markets. Net Earnings row excludes any impact from Putnam.2. Excludes \$20M for Individual Markets.



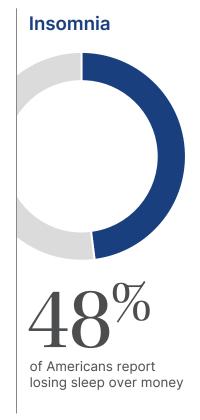
are unsatisfied with their personal financial health

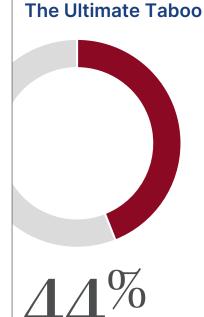
Empower's value proposition is built on a simple insight:

## **People Need Help With Money**











of Americans see money as the most challenging topic to discuss with others more so than death, politics, or religion

# The Empower Personal Dashboard

helps people with money by answering common money questions

The Empower Personal Dashboard provides workplace and personal wealth customers with a holistic picture of their finances

Empower customers can find the answers to questions like:

- · Do I understand what I owe, and what I own?
- Do I spend more than I save?
- Is my portfolio aligned to my needs?
- · Will I outlive my money?

Individuals can work with a salaried advisor on a financial plan and use Empower product solutions





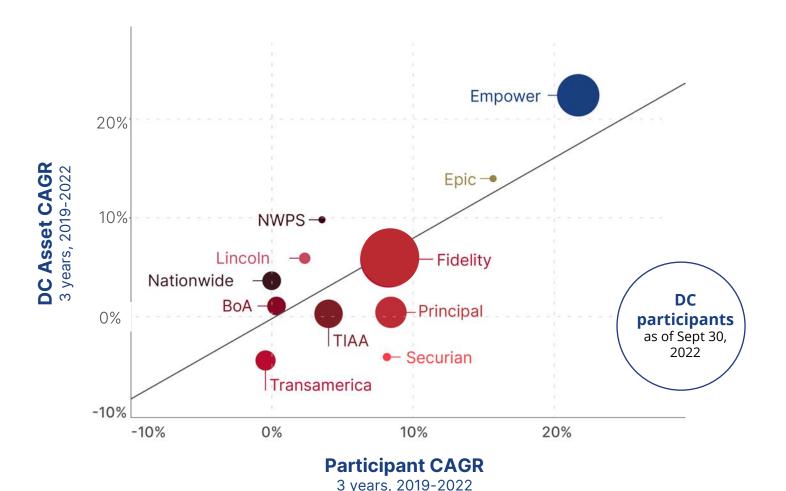


**Budgeting deep dive** 

**Investment checkup** 



# **Empower has industry-leading growth**



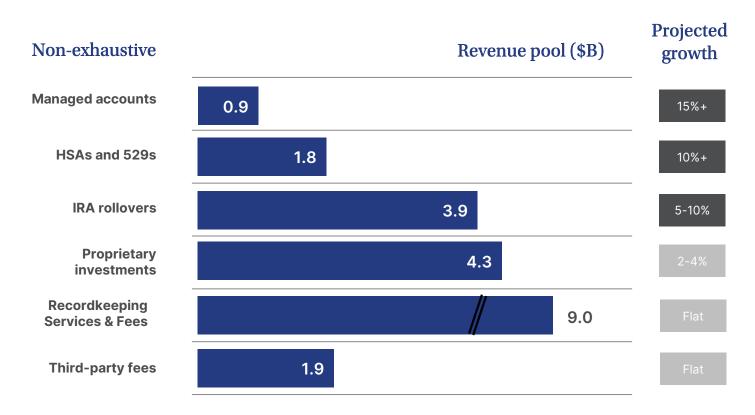
# Workplace solutions is rapidly consolidating

	Market share (participants)		
	2019	2022	
Тор З	42.8%	50.9%	
Top 5	55.2%	63%	
Top 10	76.8%	81.9%	

Top players have leveraged M&A, brand, pricing, and superior product offerings capabilities to gain share

## **Empower offering aligns**

with the largest opportunities in workplace solutions



#### **Fastest-growing revenue pools in retirement market**

## **Key elements of Empower Workplace Solutions offering**

- Market position provides recordkeeping pricing power
- Establish relationships with individuals through user interface (Empower Personal Dashboard)
- Strong advice/managed account offering
- Proprietary general account investment offering
- Strong and growing rollover business with personal wealth franchise

# Personal Wealth



#### **Personal Wealth Overview**

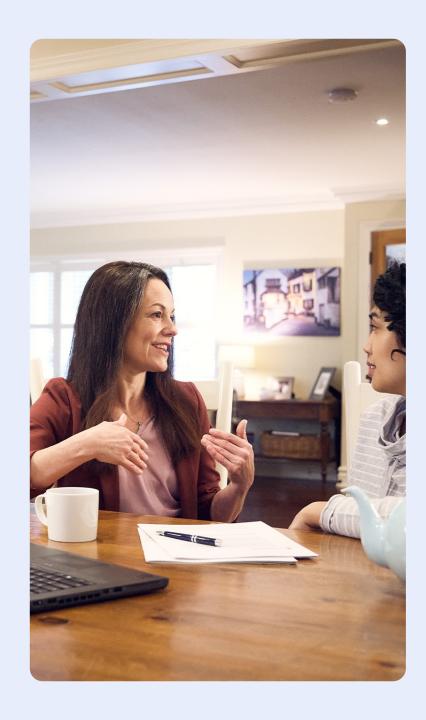
The Personal Wealth business consists of Empower's legacy rollover and brokerage offering plus the capabilities and customers of Personal Capital (rebranded Empower)

### The Personal Wealth business is synergistic with Workplace Solutions across two primary markets

- IRA Rollovers: 6% of workplace DC assets rollover every year<sup>1</sup>
- Assets held away of workplace customers: \$4 to \$5 per every workplace solutions dollar<sup>2</sup>

### Personal Wealth has a rapidly growing direct to consumer business focusing on underserved mass market and mass affluent market

- 3.4M existing Empower Personal Dashboard users with \$1.1T in tracked assets
- 127M households with \$30T in investable assets<sup>3</sup>



## **Empower competes for personal wealth assets**

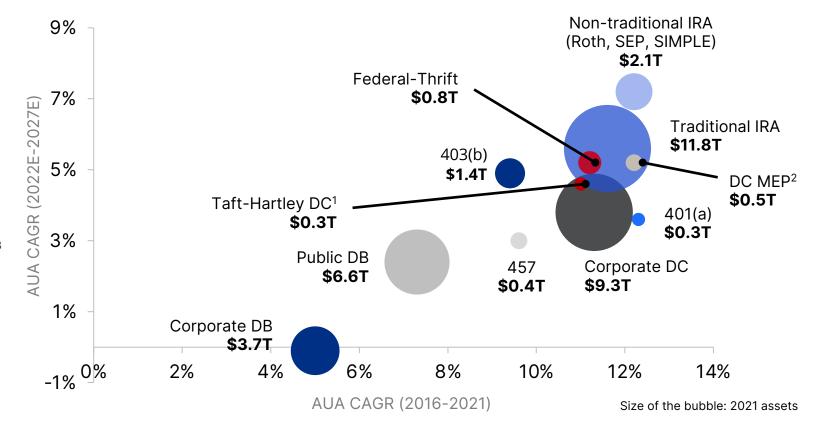
Empower competes across three large markets

		<b>Market Size</b>	<b>Critical Success Factors</b>
1	IRA rollovers from workplace solutions customers	\$78B	<ul><li>Scale of workplace business</li><li>Rollover rate</li></ul>
2	Held-away assets of workplace solutions customers	\$4-5T	<ul><li>Scale of workplace business</li><li>Personal Dashboard users</li></ul>
3	Direct acquisition of personal wealth clients	\$30T	<ul><li>Website traffic</li><li>Brand awareness</li></ul>

## Personal Wealth competes in the IRA market

The largest share of the U.S. retirement market

- Personal Wealth captures the IRA rollovers of Empower workplace customers who change employers and IRAs held away.
- Personal Wealth rollover rate from Empower workplace customers improved by 31% from 2018 – 2022.3
- 60% of the IRA rollover rate improvements occurred after the Personal Capital technology integration.<sup>3</sup>



## A Broad Range of Product Solutions

Built on top of the Empower Personal Dashboard



goals (IRA)

**Empower Premier IRA** 

**Empower Brokerage** 

Personal Strategy®



Investment goals (taxable)

Empower Premier Investment Account

**Empower Brokerage** 

Personal Strategy



Personalized financial advice

Professionally Managed Accounts

Best-interest advice

Comprehensive financial planning



High net worth solutions

Empower Private
Client Solution



Security solutions

Discounted credit and identity monitoring

Empower Security
Guarantee



Healthcare, estate, and tax planning

Free Medicare consultations

Estate planning

Tax planning



Debt and banking solutions

Reducing debt payments through loan consolidation

Switching to a credit card with the better benefits

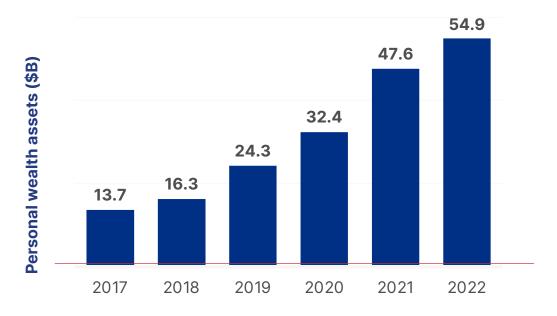
Earning more on hard-earned savings

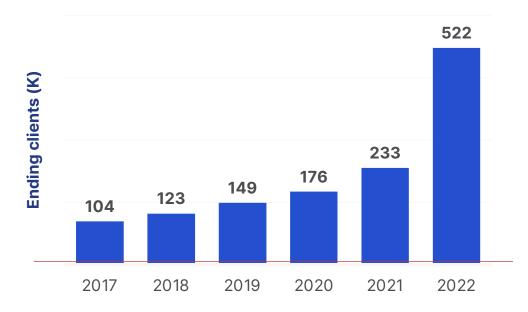
### **Growth has been driven**

By product offering, workplace solutions business and large market opportunity

#### 2017-2022 5-year CAGR

Ending AUA (\$B): 32% Ending clients (K): 38%





# Creating Value at Empower

- Competes in a vast and growing market representing over \$50T in AUA
- Workplace solutions and personal wealth businesses are synergistic with the workplace business, generating significant 'money in motion' opportunities
- Product offering is differentiated and hard to replicate
- Investing in building a household brand
- Well positioned to take advantage of industry consolidation and add volume to existing infrastructure
- Diversified revenue streams with a history of growing both revenue and earnings



# **Key Messages**

Empower's resilient business has delivered a history of growing revenue and earnings



#### Leadership and Reach

A U.S. financial services challenger brand serving 18 million individuals<sup>1</sup> through the workplace and directly

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#### **Growth Engines**

A "strategic acquirer" with a track record of completing integrations

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