

IFRS 17 Impacts and 2022 Comparative Results

May 10th, 2023

Note: All figures reflect the adoption of IFRS 17 and IFRS 9, unless otherwise stated. Unaudited comparative results for 2022 are included on a restated basis in alignment with the new standards.

CAUTIONARY NOTES

CAUTIONARY NOTE REGARDING FORWARD-LOOKING INFORMATION

This document contains forward-looking information. Forward-looking information includes statements that are predictive in nature, depend upon or refer to future events or conditions, or include words such as "will", "may", "expects", "anticipates", "intends", "plans", "believes", "estimates", "objective", "target", "potential" and other similar expressions or negative versions thereof. Forward-looking information includes, without limitation, statements about the Company's operations, business (including business mix), financial condition, expected financial performance (including revenues, earnings or growth rates and medium-term financial objectives), ongoing business strategies or prospects, climate-related and diversity-related measures, objectives and targets, anticipated global economic conditions and possible future actions by the Company, including statements made with respect to the expected cost, benefits, timing of integration activities and timing and extent of revenue and expense synergies of acquisitions and divestitures, including but not limited to the proposed acquisition of Investment Planning Counsel (IPC) and the acquisitions of the full-service retirement business of Prudential, expected capital management activities and use of capital, estimates of risk sensitivities affecting capital adequacy ratios, expected dividend levels, expected cost reductions and savings, expected expenditures or investments (including but not limited to investment in technology infrastructure and digital capabilities and solutions), the timing and completion of the proposed acquisition of IPC, the impact of regulatory developments on the Company's business strategy and growth objectives. Forward-looking statements are based on expectations, forecasts, estimates, predictions, projections and conclusions about future events that were current at the time of the statements and are inherently subject to, among other things, risks, uncertainties and assumptions about the Company, economic factors and the financial services industry generally, including the insurance, mutual fund and retirement solutions industries. They are not guarantees of future performance, and the reader is cautioned that actual events and results could differ materially from those expressed or implied by forward-looking statements. Many of these assumptions are based on factors and events that are not within the control of the Company and there is no assurance that they will prove to be correct. In all cases, whether or not actual results differ from forward-looking information may depend on numerous factors, developments and assumptions, including, without limitation, assumptions around sales, fee rates, asset breakdowns, lapses, plan contributions, redemptions and market returns, the ability to integrate the acquisitions of Personal Capital and the retirement services businesses of MassMutual and Prudential, the ability to leverage Empower's, Personal Capital's, MassMutual's and Prudential's retirement services businesses and achieve anticipated synergies, customer behaviour (including customer response to new products), the Company's reputation, market prices for products provided, sales levels, premium income, fee income, expense levels, mortality experience, morbidity experience, policy and plan lapse rates, participant net contribution, reinsurance arrangements, liquidity requirements, capital requirements, credit ratings, taxes, inflation, interest and foreign exchange rates, investment values, hedging activities, global equity and capital markets (including continued access to equity and debt markets), industry sector and individual debt issuers' financial conditions (particularly in certain industries that may comprise part of the Company's investment portfolio), business competition, impairments of goodwill and other intangible assets, the Company's ability to execute strategic plans and changes to strategic plans, technological changes, breaches or failure of information systems and security (including cyber attacks), payments required under investment products, changes in local and international laws and regulations, changes in accounting policies and the effect of applying future accounting policy changes, changes in actuarial standards, unexpected judicial or regulatory proceedings, catastrophic events, continuity and availability of personnel and third party service providers, the Company's ability to complete strategic transactions and integrate acquisitions, unplanned material changes to the Company's facilities, customer and employee relations or credit arrangements, levels of administrative and operational efficiencies, changes in trade organizations, and other general economic, political and market factors in North America and internationally.

The reader is cautioned that the foregoing list of assumptions and factors is not exhaustive, and there may be other factors listed in the Company's filings with securities regulators, including factors set out in the Company's 2022 Annual MD&A under "Risk Management and Control Practices" and "Summary of Critical Accounting Estimates" and in the Company's annual information form dated February 8, 2023 under "Risk Factors", which, along with other filings, is available for review at www.sedar.com. The reader is also cautioned to consider these and other factors, uncertainties and potential events carefully and not to place undue reliance on forward-looking information.

Other than as specifically required by applicable law, the Company does not intend to update any forward-looking information whether as a result of new information, future events or otherwise

CAUTIONARY NOTE REGARDING NON-GAAP FINANCIAL MEASURES AND RATIOS

This document contains some non-Generally Accepted Accounting Principles (GAAP) financial measures and non-GAAP ratios as defined in National Instrument 52-112 "Non-GAAP and Other Financial Measures Disclosure". Terms by which non-GAAP financial measures are identified include, but are not limited to, "base earnings (loss)", "base earnings (loss) (US\$)", "core base earnings (loss)", "core base earnings (loss) (US\$)", "non-core base earnings (loss)", "non-core base earnings (loss) (US\$)", "assets under management" and "assets under administration". Terms by which non-GAAP ratios are identified include, but are not limited to, "base earnings per common share (EPS)", "base return on equity (ROE)", "base dividend payout ratio", "core margin (pre-tax)" and "effective income tax rate – base earnings – common shareholders". Non-GAAP financial measures and ratios are used to provide management and investors with additional measures of performance to help assess results where no comparable GAAP (IFRS) measure exists. However, non-GAAP financial measures and ratios do not have standard meanings prescribed by GAAP (IFRS) and are not directly comparable to similar measures used by other companies. Refer to the "Non-GAAP Financial Measures and Ratios" section in the Company's MD&A for the three months ended March 31, 2023 (the "Q1 2023 MD&A") for the appropriate reconciliations of these non-GAAP financial measures to measures prescribed by GAAP as well as additional details on each measure and ratio.



Paul Mahon

President & CEO
Great-West Lifeco

SUCCESSFUL TRANSITION TO IFRS 17 WITH LIMITED FINANCIAL IMPACTS; CONTINUED PROGRESS ON CURRENT BUSINESS STRATEGIES



Successfully reported under IFRS 17 in Q1 2023, including the restatement of 2022 results and continued to advance our business strategies to drive long term value creation



Medium-term financial objectives for base EPS growth and dividend payout ratio unchanged, base ROE objective increased by 2% to 16-17% reflecting the change in shareholders' equity



Enhanced reporting with Drivers of Earnings (DOE) analysis, introduction of key Value Drivers for our business and an updated Supplementary Information Package (SIP)






Transitional impacts largely as expected, in line with previous disclosure

- Reduction to shareholders' equity and book value per share (BVPS) of 12% and 14%
- Positive impacts to LICAT and leverage ratios with inclusion of CSM
- Modest increase in 2022 comparative base earnings driven by:
 - 4% increase due to the updated definition of base earnings
 - 2% decrease as a result of the transition to IFRS 17



Excellent financial strength and earnings momentum maintained

BUSINESS STRATEGY NOT IMPACTED BY IFRS 17 WITH LIMITED IMPACTS ON BASE EARNINGS FOR MOST VALUE DRIVERS

	Value Drivers	Products	Mix of Base Earnings ¹	Impact on Base Earnings	IFRS 17 Implication
	Workplace Solutions	Group Retirement ² Group Life & Health	53%	Limited or No Impact	IFRS 17 is not applicable (e.g. defined contribution); Earnings on short-term business (e.g. life & health) produces similar earnings as IFRS 4
	Wealth & Asset Management	Asset Management Individual Wealth ³	11%	Limited or No Impact	IFRS 17 is not applicable (e.g. mutual funds); For wealth business classed as insurance contracts (e.g. segregated funds), CSM release produces similar earnings as IFRS 4
	Insurance & Risk Solutions	Structured and P&C Reinsurance	13%	Limited	Earnings on short-term business produces similar earnings as IFRS 4
		Insurance, Annuities and Life Reinsurance	23%	Modest	Timing of earnings recognition is impacted by the CSM and the delinking of assets and liabilities

1. Based on % share of 2023 Q1 Base Earnings, excluding Corporate 2. Includes Empower Defined Contribution 3. Includes Empower Personal Wealth

MEDIUM-TERM¹ FINANCIAL OBJECTIVES: BASE EPS GROWTH OBJECTIVE AND TARGET DIVIDEND PAYOUT RATIO UNCHANGED; BASE ROE OBJECTIVE INCREASED BY 2%² ON TRANSITION

8-10% base EPS³ growth p.a.

- Reduction in 2022 base earnings of only 1.8%
- No material change to base earnings trajectory
- **No change to objective**

5-year (2017-2022)	8.8% with 2022 under IFRS 4
	8.8% ⁴ with 2022 under IFRS 17

16-17% base ROE³

- Diversified business continues to support strong and stable returns
- Wealth management extensions that drive capital-light growth are not impacted by IFRS 17
- **Increase in ROE objective** due to reduction in shareholders' equity driven by creation of the CSM

Q4 2022	13.6% under IFRS 4
Q1 2023	15.8% under IFRS 17

45-55% target dividend payout ratio (base earnings)³

- Modest transitional impact to the level of base earnings and continued strong base earnings trajectory supports objective
- Business remains highly cash generative
- **No change to objective**

5-year (2017-2022)	58.3% with 2022 under IFRS 4
	58.1% ⁴ with 2022 under IFRS 17

Medium-term financial objectives supported by a diversified portfolio with significant organic, consolidation and extension growth

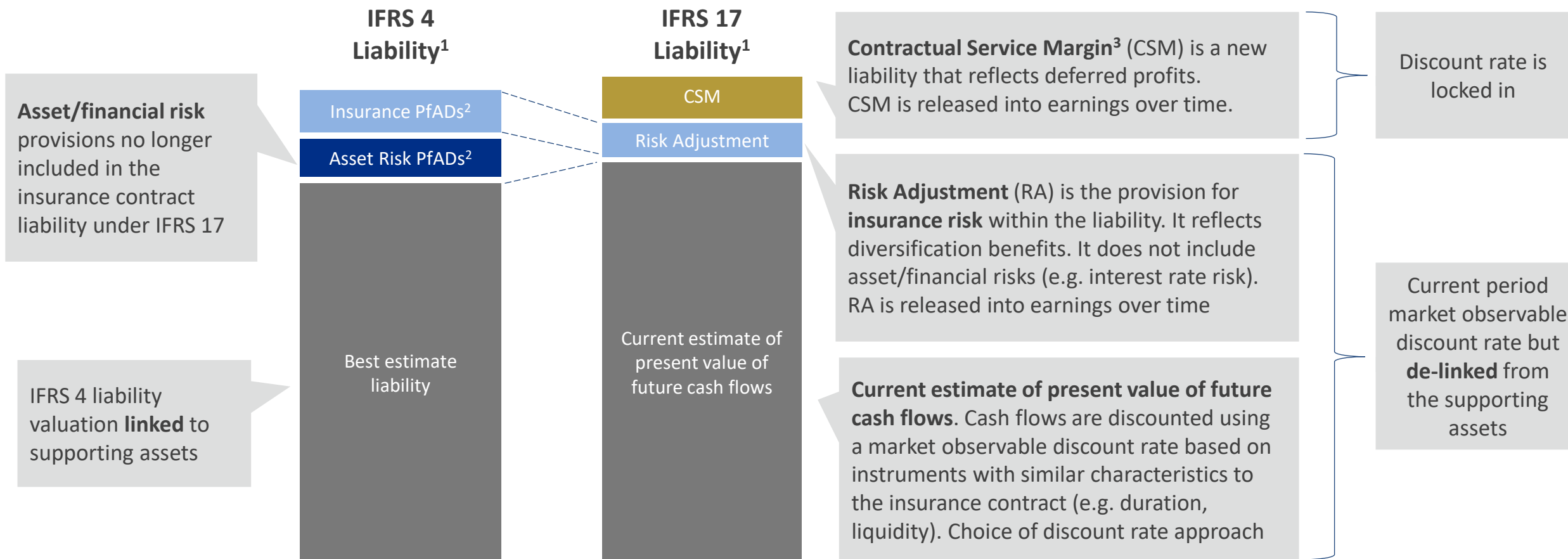
1. Medium-term defined as the next 3-5 years 2. Base ROE objective increased from 14-15% to 16-17% 3. Base earnings per common share (EPS), base return on common shareholders' equity (ROE) and target dividend payout ratio (base) are non-GAAP ratios calculated using base earnings, a non-GAAP financial measure. These ratios/measures do not have standardized meanings under GAAP and might not be comparable to similar financial measures disclosed by other issuers. Additional information on these ratios/measures is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in our Q1 2023 Management's Discussion and Analysis (MD&A), which can be accessed on SEDAR at www.sedar.com 4. Revised definition of base earnings applied



Garry MacNicholas

EVP & CFO
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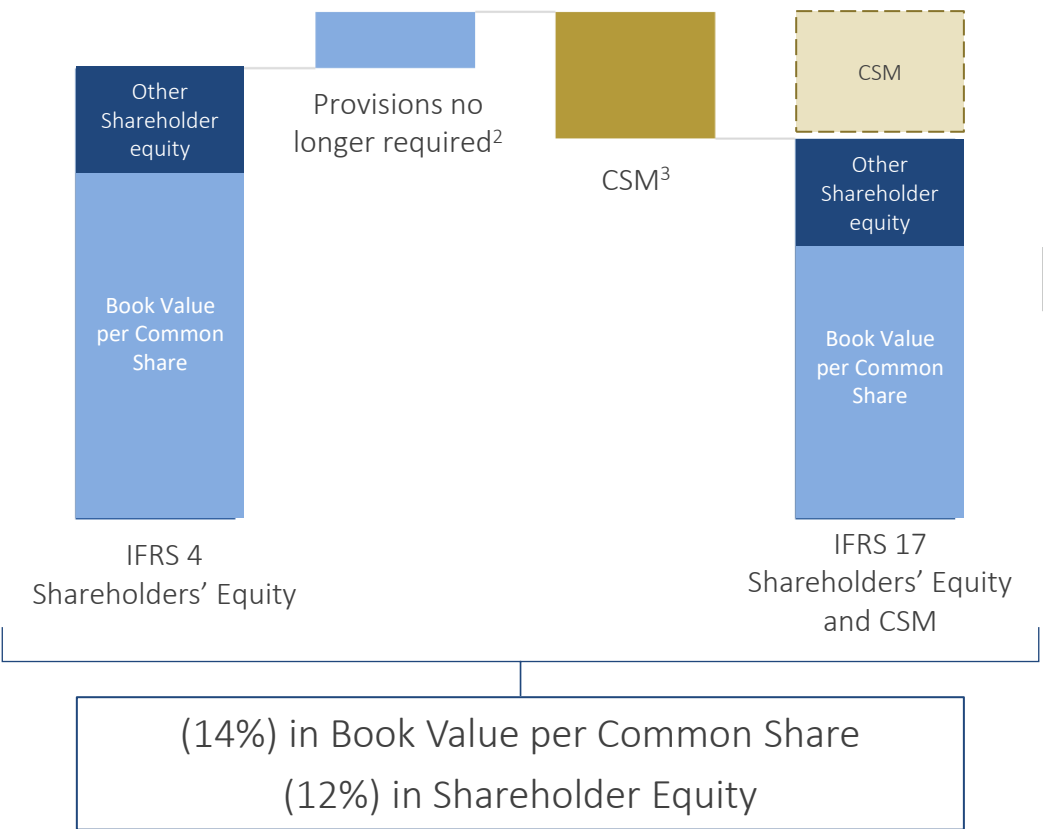
KEY CHANGES IN INSURANCE CONTRACT LIABILITY ON TRANSITION – INTRODUCTION OF THE CONTRACTUAL SERVICE MARGIN AND DE-LINKING OF ASSETS FROM LIABILITY VALUATION



1. This is an illustrative example. The size of the bar does not represent actual transition impacts. This illustrative example does not cover business measured under the Premium Allocation Approach, such as Group Life and Health business
2. PfADs are Provisions for Adverse Deviation, which allow for the risk that actual experience emerges less favourably than expected
3. At transition, a CSM was created on in-force insurance business. Ongoing, profits at issue of new business are recorded in the CSM

EXCELLENT FINANCIAL STRENGTH MAINTAINED; POSITIVE IMPACTS TO ROE, LEVERAGE RATIO AND LICAT RATIO

Impact on Shareholders' Equity and Book Value Per Share¹



Impact on Financial Metrics

➔

Base ROE⁴

- Increase in ROE of 2% due to reduction in shareholders' equity driven by creation of the CSM

Leverage Ratio^{1,5}

- Modest decrease in leverage ratio^{1,5} of 0.6% including after tax CSM in denominator

LICAT Ratio⁶

- Initial LICAT ratio increase largely due to removal of 1.05 scalar, inclusion of CSM
 - Improved level over 2022, and increased stability, despite volatile market conditions, due to ALM and accounting policy choices
- | | Q4 2021 | Q4 2022 |
|---------------------|---------|---------|
| IFRS 4 | 124% | 120% |
| IFRS 17 (pro-forma) | 129% | 130% |

1. Additional information regarding the composition of this financial measure has been incorporated by reference and can be found in the "Glossary" section of the Company's Q1 2023 MD&A 2. Excluding the CSM, the insurance contract liability reduces on transition primarily due to release of provisions no longer required under IFRS 17, for example provisions for interest rate risk and non-directly attributable expenses 3. Excludes CSM on participating business and segregated fund business 4. Base ROE is a non-GAAP ratio calculated using base earnings, a non-GAAP financial measure. Additional information on these ratios/measures is incorporated by reference and can be found under "Non-GAAP Financial Measures and Ratios" in our Q1 2023 MD&A, which can be accessed on SEDAR at www.sedar.com 5. The calculation of the financial leverage ratio includes the non-par after-tax CSM balance in the denominator. This reflects that the CSM represents future profit and is considered available capital under LICAT 6. LICAT ratio of The Canada Life Assurance Company. The LICAT Ratio is calculated in accordance with OSFI's guideline -Life Insurance Capital Adequacy Test. For additional details, refer to the "Capital Management and Adequacy" section of the Company's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com.

THE TRANSITION TO IFRS 17 HAS IMPLICATIONS FOR EARNINGS RECOGNITION; ASSET LIABILITY MANAGEMENT AND ACCOUNTING POLICIES CHOSEN TO BALANCE EARNINGS AND CAPITAL IMPACT

	IFRS 17 change	Outcome	Implications
1	The introduction of the Contractual Service Margin (CSM)	Earnings will flow from Contractual Service Margin (CSM) in place of the current combination of new business profit, certain insurance experience results and non-financial assumption changes.	Modest change in base earnings for business impacted by IFRS 17. Inconsistent recognition of insurance experience within earnings ¹ ; however, no impact on capital strength since CSM is treated as available capital
2	The delinking of assets and liabilities	Assets and liabilities will be independently valued and discounted at different rates.	Deferral of the earnings impact of trading activity in certain portfolios referenced for discount rates Increased net earnings volatility. ALM strategy and accounting choices balance net earnings vs LICAT capital volatility

Recognizing the underlying economics of the business, asset liability management and accounting policies were chosen to support a more stable LICAT ratio, with a trade-off against higher net earnings volatility

1. For example, mortality experience gains/losses on life insurance tend to be recognized into earnings immediately whereas mortality/longevity experience gains/losses on payout annuities tend to be deferred via the CSM and recognized into earnings over the life of the remaining contracts. The CSM is included as available capital within the LICAT ratio, so the impact on regulatory capital is neutral and more aligned with the overall economics of these impacts.

IFRS 17 LIABILITY DISCOUNT RATES ARE GENERALLY SET USING YIELDS DERIVED BY DESIGNATING OUR OWN ASSETS AS THE REFERENCE PORTFOLIOS

Liability portfolios where supporting assets reflect the duration and liquidity characteristics of the liability

[Example – UK payout annuities]



The yields on our own fixed income assets¹ are used to set the IFRS 17 liability discount rate for these portfolios:

- Aligns with asset-liability management of the business
- Limited net earnings volatility
- Fixed income trading activity will be reflected in the liability discount rate in period

Liability portfolios where supporting assets do not sufficiently reflect the duration and liquidity characteristics of the liability

[Example - Canada Universal Life]



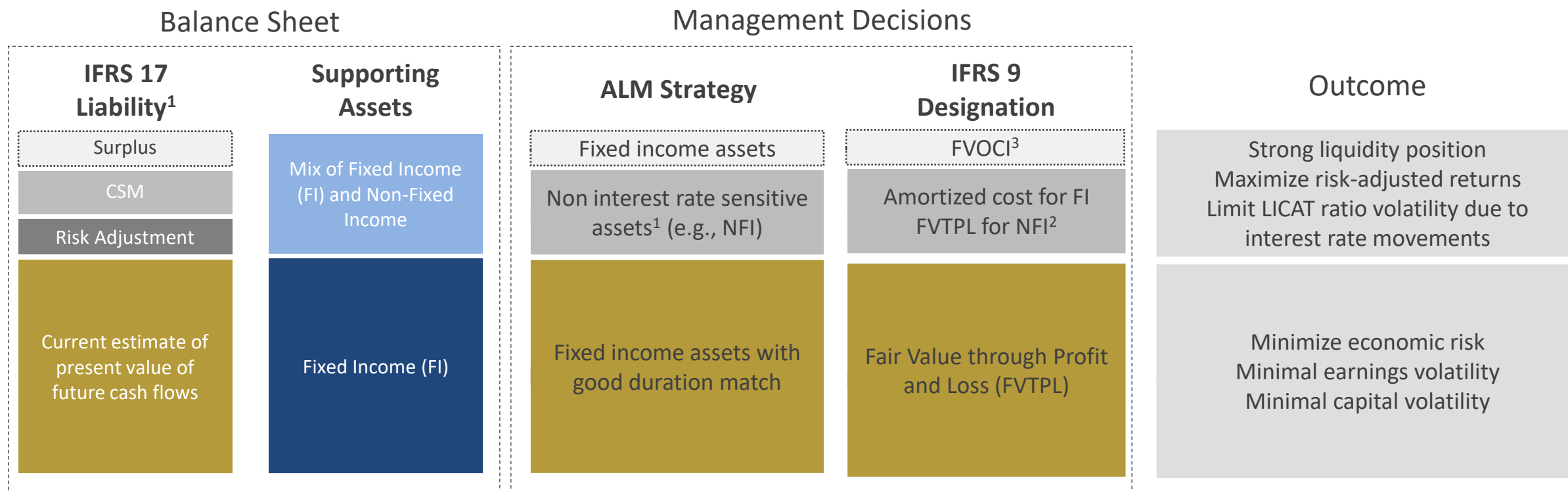
The yields on our own fixed income assets¹ plus an illiquidity adjustment are used to set the IFRS 17 liability discount rate for these portfolios:

- Aligns with asset-liability management of the business
- Modest net earnings volatility
- The impact of trading activity emerges over time

The accounting choice of a top-down, own asset reference portfolio to set the IFRS 17 liability discount rate reflects the underlying economics of the business, aligns with the asset-liability management of the business and reduces the inherent net earnings volatility in the standard arising from de-linking assets and liabilities

1. Net of an allowance for credit risk and other characteristics of the assets that are not representative of the liabilities; non-fixed income assets are not included within the reference portfolio.

ALM STRATEGY AND ACCOUNTING CHOICES WERE SET TO MAINTAIN A STABLE LICAT RATIO



ALM strategy and accounting policies lead to a more stable LICAT ratio and Book Value with modest net earnings sensitivity to interest rates

Sensitivities to a +50 bps change in interest rates⁴

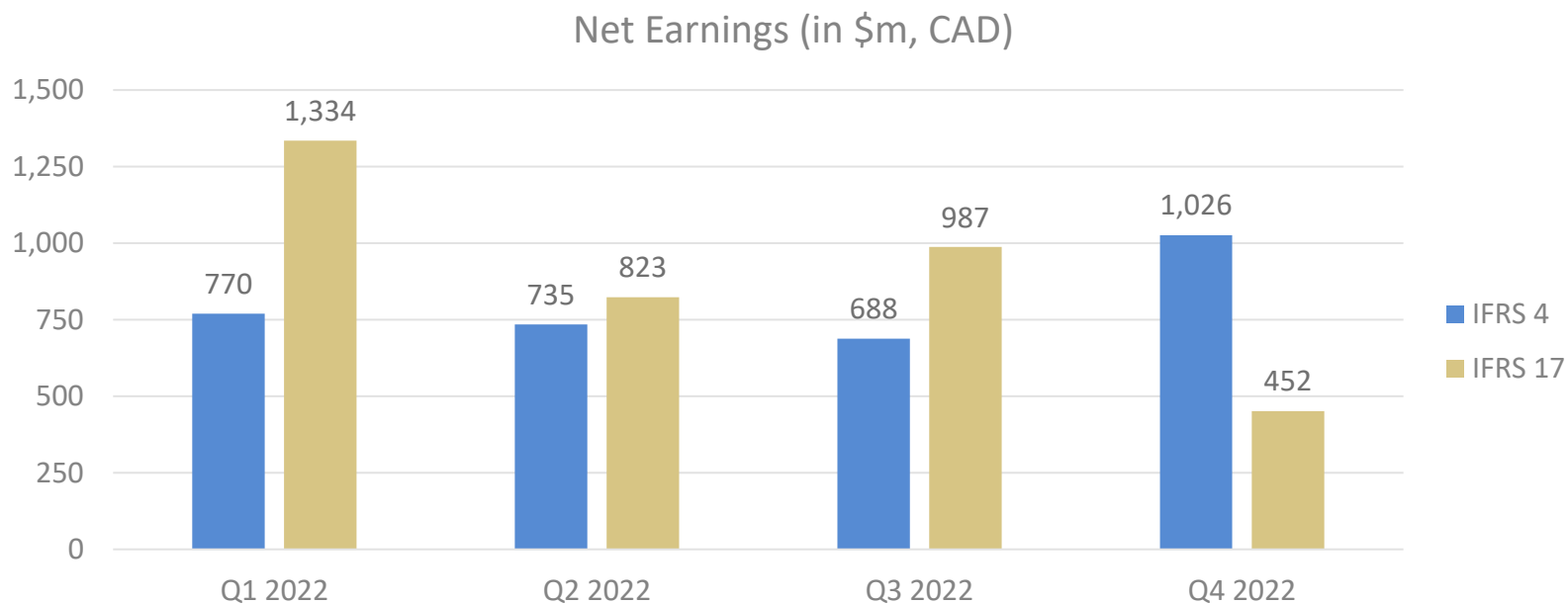
LICAT ratio sensitivity of (0.5) pts versus (2) pts under IFRS 4

Minimal Shareholder equity sensitivity to interest rates

Net Earnings sensitivity of +\$100M

1. With the transition to IFRS 9, the amortized cost designation was maintained for certain illiquid fixed income assets that we expect to hold to maturity 2. Most Non-fixed income (NFI) investments must be held at FVTPL 3. FVOCI = Fair Value through Other Comprehensive Income 4. Based on a parallel shift across all terms and geographies, with no change in the ultimate investment rate

DESPITE THE HEIGHTENED INTEREST RATE AND MARKET VOLATILITY IN 2022, OUR LICAT RATIO WAS MORE STABLE DUE TO OUR ALM AND ACCOUNTING CHOICES



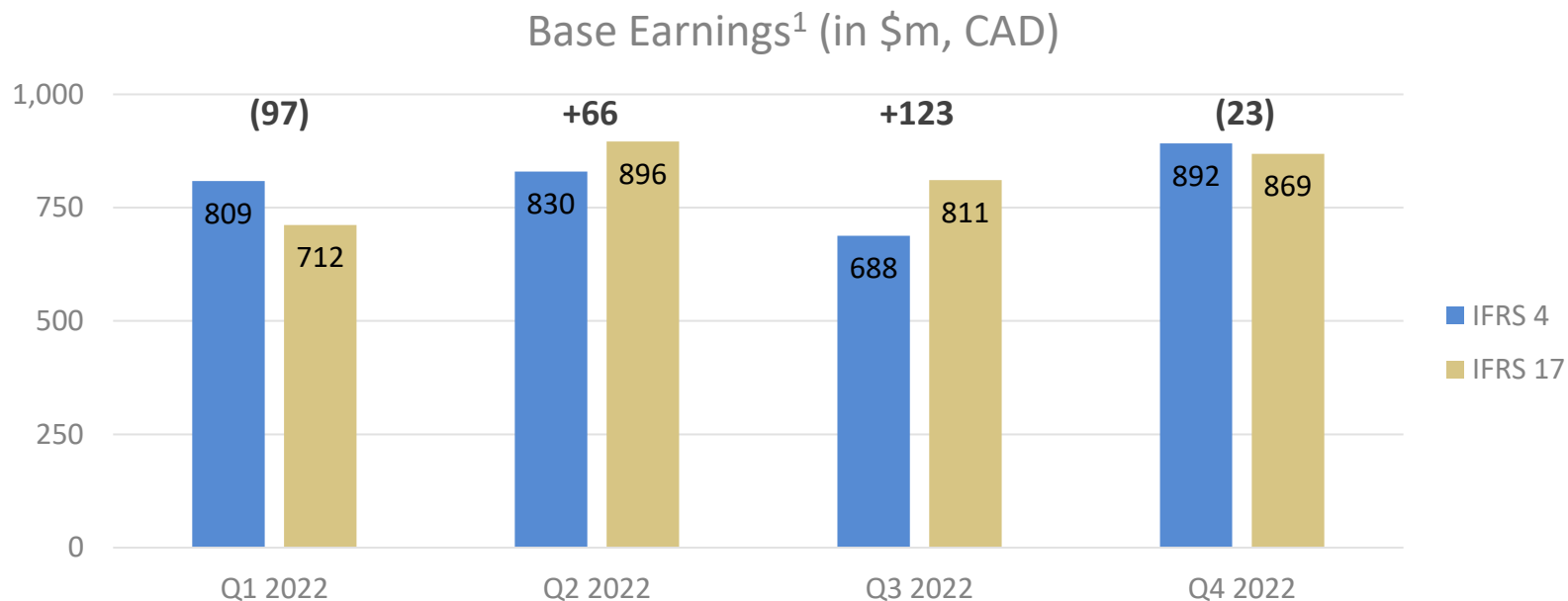
Change in **net earnings** volatility was largely driven by market and rate experience gains/losses

Canada Life LICAT Ratio ¹					
	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022
IFRS 4	124%	119%	117%	118%	120%
IFRS 17 (proforma²)	129%	127%	126%	129%	130%

Stable LICAT Ratio even under the heightened interest rate and market volatility in 2022

1. The LICAT Ratio is calculated in accordance with OSFI's guideline -Life Insurance Capital Adequacy Test. For additional details, refer to the "Capital Management and Adequacy" section of the Company's Q1 2023 MD&A, available for review on SEDAR at www.sedar.com 2. Proforma estimates of the Canada Life Assurance Company consolidated LICAT ratio are estimated based on the retrospective application of the 2023 LICAT Guideline to 2022 financial results which have been restated to reflect the adoption of IFRS 17 and IFRS 9. Proforma LICAT ratios are intended only to provide an estimate of the direction and magnitude of the impact of adopting the 2023 LICAT Guideline under IFRS 17. Refer to the Cautionary Notes at the beginning of the Company's Q1 2023 MD&A for additional information on the use of proforma estimates.

IFRS 17 BASE EARNINGS LESS IMPACTED BY MARKET VOLATILITY, SHOWING MODEST VARIATIONS QUARTER TO QUARTER



Q1 2022

Decrease largely driven by the lower impact of trading activity. IFRS 4 gains were in Canada and UK real estate, both of which are deferred under IFRS 17.

Q2 2022

Increase driven by the deferral of negative insurance experience, partially offset by the lower impact of trading activity within Canada.

Q3 2022

Increase driven by the deferral of negative insurance experience

Q4 2022

Decrease driven by the lower impact of trading activity within Canada.

1. Base earnings is a non-GAAP financial measure. Additional information regarding this measure is incorporated by reference and can be found in the Non-GAAP Financial Measures and Ratios section of the Company's Q1 2023 MD&A

2. The IFRS 17 results include the update to Base earnings that removes the amortization of acquisition-related intangible assets. This led to a full-year impacts to Base earnings of +\$129m in 2022.

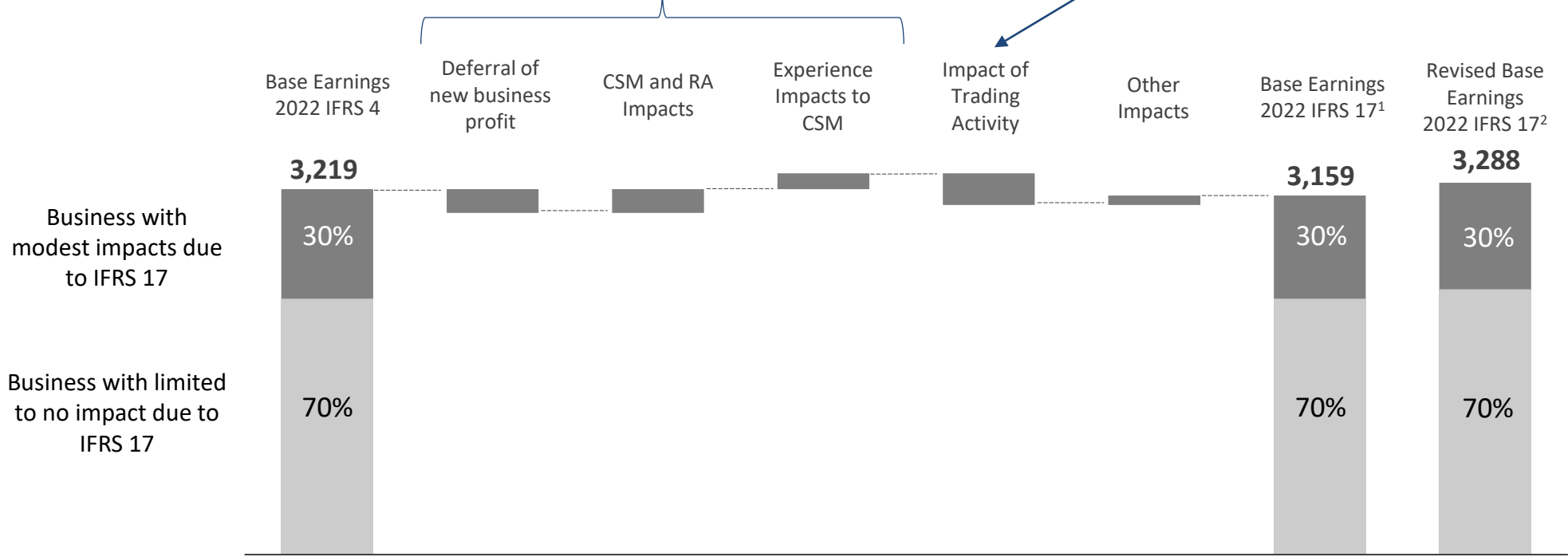
BASE EARNINGS¹ DECREASED BY 1.8% DURING THE 2022 COMPARATIVE PERIOD DUE TO IMPACTS RELATED TO IFRS 17

1

The introduction of the CSM will lead to more stable insurance results as deferral of new business profit and certain non-financial experience impacts the CSM and then is amortized into earnings over the life of the contract

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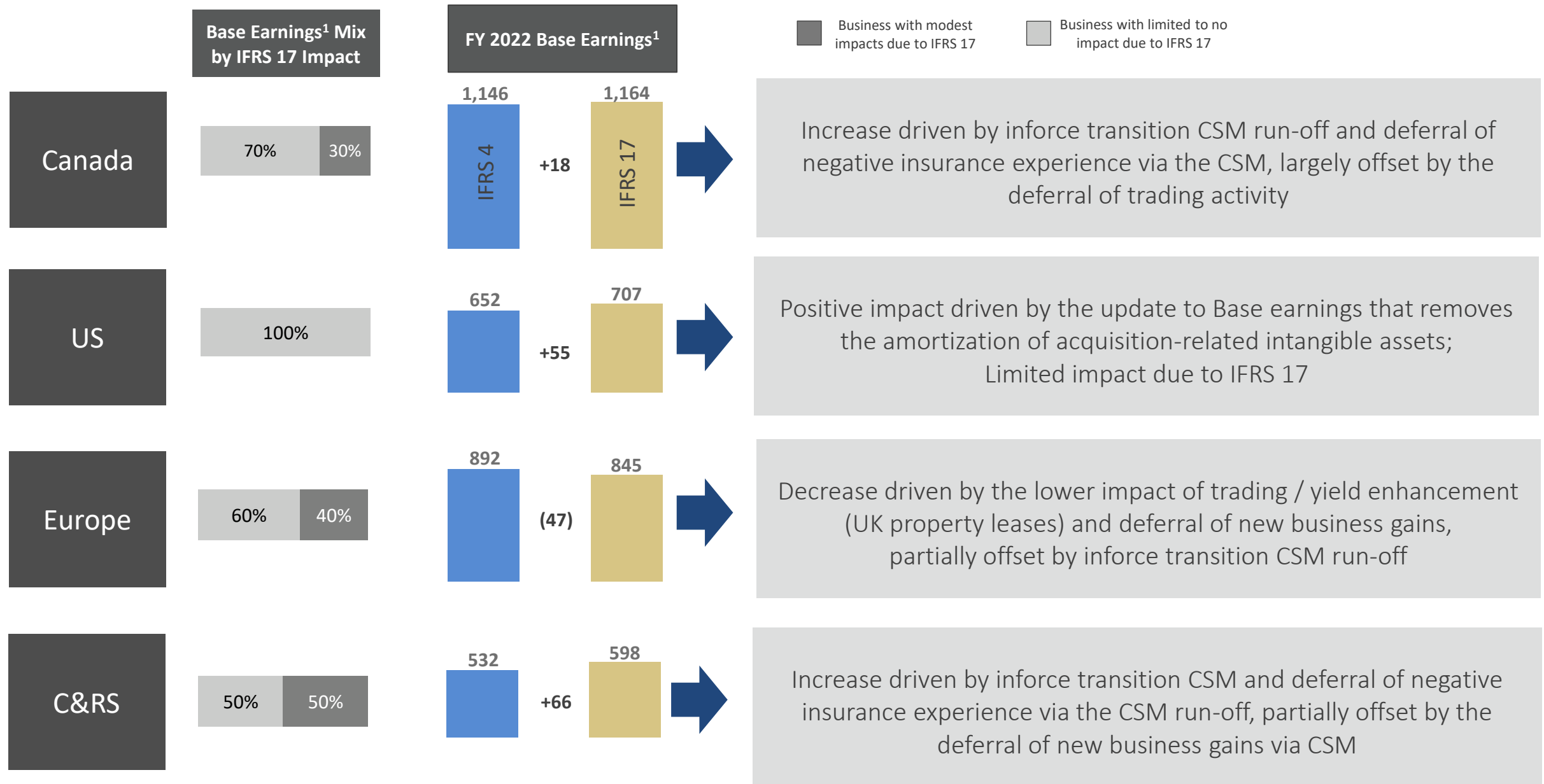
The delinking of assets and liabilities will lead to a portion of trading activity being deferred and recognized over time







1. This does not include the update to the Base earnings definition to exclude the amortization of acquisition related finite life intangible assets, which increased 2022 Base earnings by \$129m (or 4% of Base earnings). Amortization of acquisition related finite life intangible assets has been excluded from base earnings for consistency and comparability with financial services industry peers. The amortization of other intangible assets such as software continues to be included in base earnings. Base earnings is a non-GAAP financial measure. Additional information regarding this measure is incorporated by reference and can be found in the Non-GAAP Financial Measures and Ratios section of the Company's Q1 2023 MD&A.

2. Includes the update to the Base earnings definition to exclude the amortization of acquisition related finite life intangible assets of \$129m (or 4% of Base earnings).

OPERATING SEGMENTS EXPERIENCED LIMITED TO MODEST BASE EARNINGS IMPACTS



CONCLUSION

-  Successful transition to IFRS17 and continuing to advance business strategies
-  Expanded disclosures for IFRS17, including Drivers of Earnings analysis and business Value Drivers
-  Low impact on base earnings; Medium-term financial objectives reconfirmed
-  LICAT improvement on transition; Financial strength maintained

We will now start the Q1 2023 Results Presentation